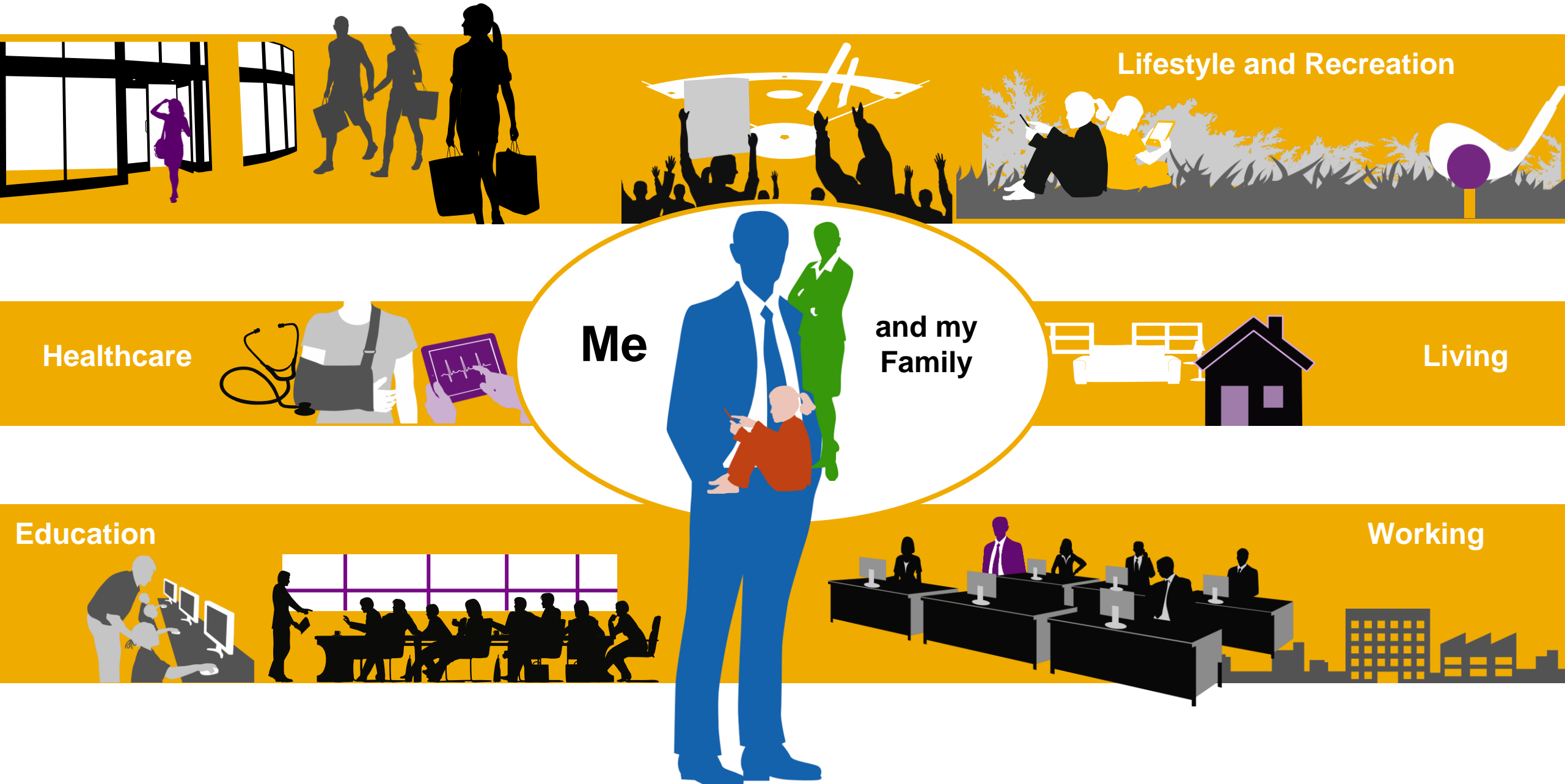




Me and my Assets



Me and my World





The Challenges

- Keeping the lights on
- Capacity Issues
- Budgetary pressures
- Strain on service delivery
- Citizen expectations
- Public safety & security

A Recipe for Success

- ✓ **Vision** – Plan your journey
- ✓ **Create a good foundation** – Invest in the necessary systems
- ✓ **Quality of data** – Information Management
- ✓ **Benchmarks** – Measure what you manage
- ✓ **Outside-in** – Improve citizen engagement
- ✓ **Attractive workplace** – Talent management for cities



Thank you