

Beyond Connection - Unlocking Operator potential

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Panelist

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High performance. Delivered.



Strategy | Digital | Technology | Operations

The Internet of Things will Transform Push Services

These services adapt around people in real time, helping make their lives more streamlined, efficient, productive, healthy, and fun.

Smart buildings



Customer experience



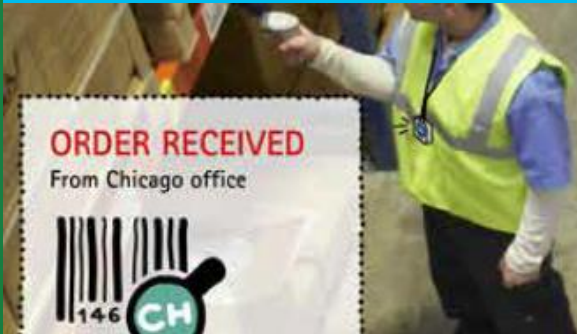
Health & fitness



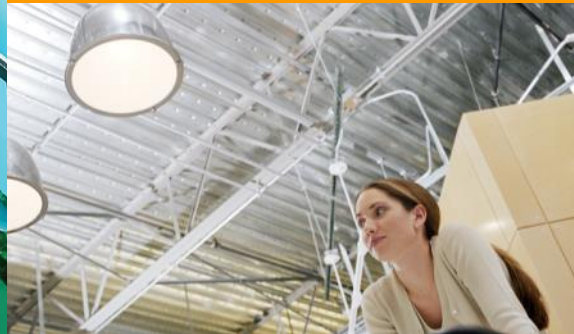
Asset management



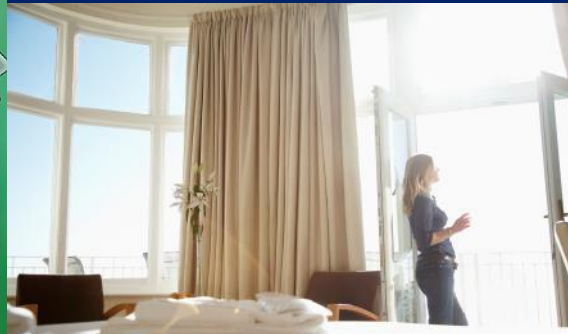
Employee connections



Lighting systems



Personal security



Energy conservation



IoT requires an ecosystem of ecosystems

Traffic System

Emergency System

Accenture Command & Control Application

Island-Wide Video Sharing Grid

Transport Agency Administrator
Anders Astrom

Wednesday April 09 6:48 PM

Details Notes Access Management

Access Request
Cyrille Batailler - Fire Department

Access Request
Philippe DANIEL - Police

Grant Access To
☐ User
☒ Group

Permissions

<input checked="" type="checkbox"/> View Camera	<input type="checkbox"/> Archive Download
<input checked="" type="checkbox"/> View FoV	<input type="checkbox"/> PTZ Control
<input checked="" type="checkbox"/> Request	<input type="checkbox"/> Sharing
<input type="checkbox"/> Live Feed	

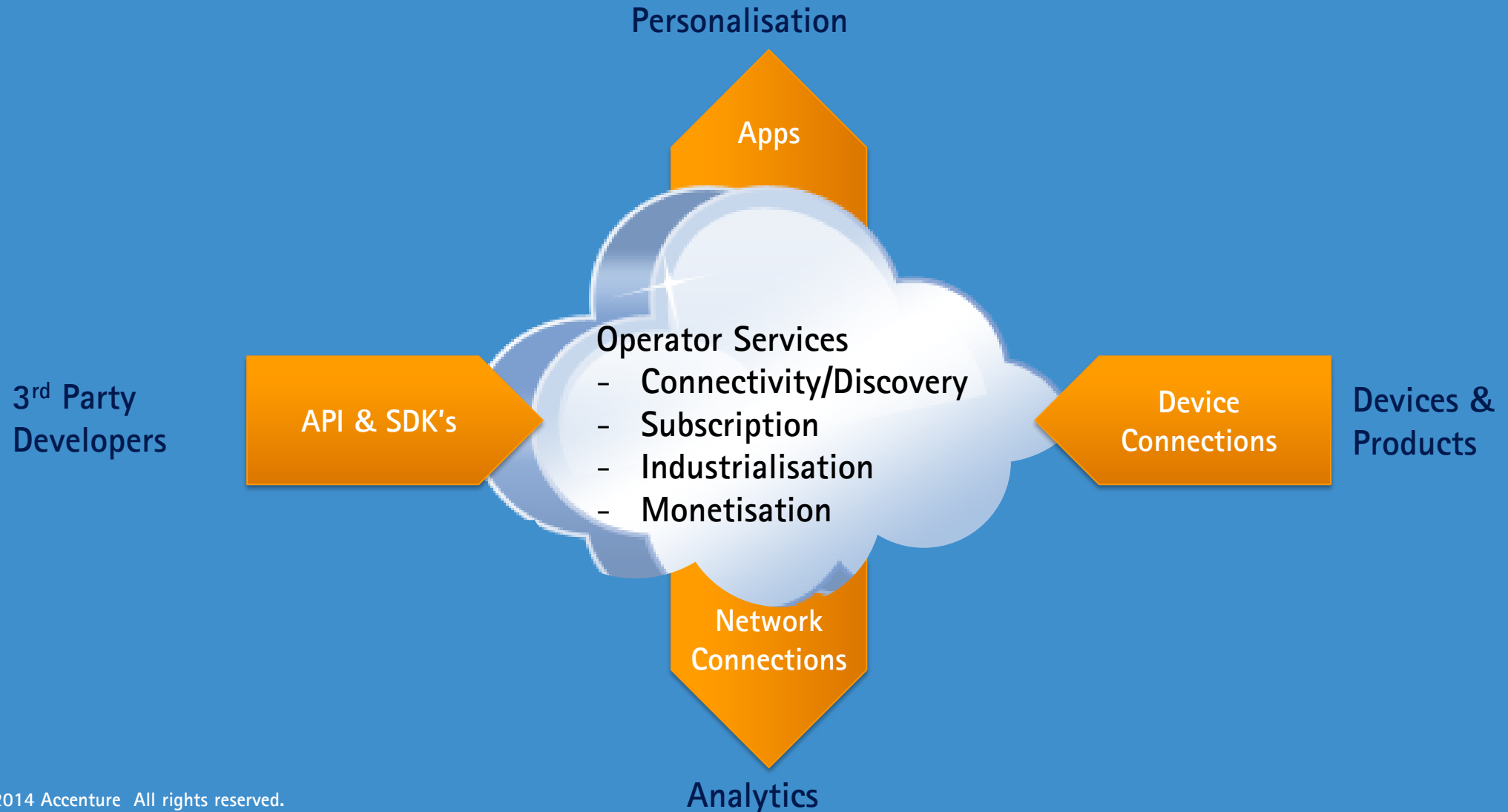
Grant Access Deny Access

Current Permissions

Group	User	Permissions
Hospitals	AI	View Camera, Request
Water Agency	John D'Eau	None
Customs	Jean Douane	View Camera, PTZ Control

Search Enter Close

Operators must adapt to support ecosystems



Recommendation

Identify what type of value your company can or should focus on

- Reduced Costs / Increased Revenue
- New Business Models
- Enabler or Participant ?

Consider how any device fits into the bigger ecosystem

- Understand how to present data in the correct context
- How to share it and monetize it

Enable others to innovate on the data from any device

- Data is the currency of value, only useful if shared
- If M2M value was from 1:n, then IoT value is from n:n

Architect for resilience

- Gracefully handle connection, access, consumption failures
- Measure and protect the impact on the customer experience

Thank you

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*Please join us in N1 and N2 for your business agenda:

Accenture at Mobile Asia Expo 2014 ([Link](#))

埃森哲参展GSMA亚洲移动通信博览会 ([Link](#))