



# PLENARY MEETING #42

Latin America

24 - 26 NOV, 2014 | QUITO - ECUADOR

Hosted by:



## SEGF LA Working Group Session (SEGF) Tuesday 25 November 2014

### AGENDA

Time	Discussion Topic
14:00 – 14:30	<b>Opening. Introductions.</b> Chair: Luis Miguel Hurtado, Telefónica / Deputy Chair: Gilberto Fragoso, América Móvil
14:30 – 15:30	<b>Fraud Manual Update</b> Gilberto Fragoso, América Móvil
15:30 – 16:00	<b>Coffee Break</b>
16:00 – 17:00	<b>KPIs SubGroup Update and Indicators Selection</b> Diego Bassanelli, Telecom Personal, Argentina
17:00 – 17:15	<b>Working Group Updates</b> REGU, TECT, BARG Comments by WG Coordinators
17:15 – 17:30	<b>Digital Biometric Implementation in PostPaid Sales</b> Christians Valle Gomez, Telefónica Perú

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## Wednesday 26 November 2014

Time	Discussion Topic
9:00 – 10:00	<b>SubGroup Black List</b> Cristina Zanca, Telefónica Argentina
10:00 – 10:30	<b>GSMA IMEI Data Base</b> James Moran, Head of Working Groups, Technology GSMA
10:30 – 11:00	<b>Coffee Break</b>
11:00 – 12:00	<b>ABRTelecom SIGA Project</b> Rogerio Gomes Da Silva, Vivo Brasil
12:00 – 12:15	<b>Fraud Access Charge</b> Ingrid Poblete, Telefónica, Chile
12:15 – 12:30	<b>GSMA IMEI Flash/Hack Position Paper</b> Brenda Mana Pastrian, GSMA LA
12:30 – 13:00	<b>Data Protection &amp; Privacy</b> Yiannis Theodorou, GSMA
13:00 – 14:00	<b>Lunch</b>
14:00 – 14:30	<b>LTE &amp; VOLTE</b> Jose Antonio Aranda, GSMA LA
14:30 – 14:55	<b>Refiling Case Study (3 countries)</b> Diego Bassanelli, Telecom Personal, Argentina
14:55 – 15:10	<b>We Care Reputation Campaign</b> Paula Ferrari & Mauro Accurso, GSMA LA
15:10 – 15:30	<b>Fraud Prevention Programme</b> Luis Miguel Hurtado, Telefónica / Carlos García Castellano, Experian
15:30 – 16:00	<b>Coffee Break</b>
16:00 – 16:15	<b>Case Study IRSF and Roaming Fraud Prevention</b> Hebert Luna Galeano, Wedo Technologies
16:15 – 17:30	<b>Work Agenda Definition for SEGF &amp; SubGroups 2014. Closing</b> Luis Miguel Hurtado, Gilberto Fragoso

Seminar Coordinator: Brenda Mana Pastrian - [bpastrian@gsma.com](mailto:bpastrian@gsma.com)



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