Device Check

Reduce the Risk of Stolen Mobile Devices for your Business

GSMA Device Check protects your reputation and reduces losses with real time look up on a global stolen and lost device registry

Learn more at GSMA.com/DeviceCheck

The business of previously-used mobile devices has expanded exponentially in recent years. Entirely new business models have been developed to recycle, trade, repair and insure mobile devices. But with this growth has come the risk of stolen devices, which can increase cost and losses for many companies in the value chain.

GSMA Device Check offers instant access to the world's most comprehensive database of devices reported as stolen or lost, using the International Mobile Equipment Identifier (IMEI). The database includes lost/stolen status (as reported by participating mobile network operators), the device model and other information, which can benefit a variety of businesses:

Device Recyclers

- Identify & eliminate devices reported as stolen before they enter your recycling stream
- Confirm device model for authenticity & to help calculate device value

Device Retailers

- Protect your reputation by reducing the likelihood of selling stolen devices
- Monitor the value of your device inventory with ongoing checks for lost/stolen status

Device Insurers

- Reduce the likelihood of false, fraudulent or overstated insurance claims
- Confirm model to help calculate replacement value
- Check authenticity of devices being used as replacements

Law Enforcement

- Check lost/stolen status for investigative purposes
- Discourage device theft by reducing the value of the stolen device if blacklisted
- Confirm the network operator that reported the device stolen or lost, which helps with repatriation to the rightful owner

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How Device Check Works

What Information is in the Device Check Database?

Every mobile device (cell phone, tablet, etc.) has a unique serial number known as the IMEI (International Mobile Equipment Identifier). The Device Check database contains the IMEI for devices reported as stolen or lost by participating operators, as well as the device model and capabilities.

How do Network Operators use Device Check?

Participating operators worldwide submit to Device Check the IMEI of devices that have been reported by consumers as stolen or lost, which allows other participating operators the opportunity to block the device on their own network.

How do Other Companies use Device Check?

After becoming an approved subscriber, users are given a choice of web-based or API access to the Device Check database. By entering an IMEI, the subscriber can instantly see if the device has been reported as stolen or lost by a participating operator. In addition, users can confirm the device model, which helps to determine the device's authenticity and true characteristics.

What Type of Companies use Device Check?

In addition to Network Operators, many other organizations in the mobile device ecosystem utilize Device Check. Device recyclers, retailers and dealers use the data to reduce the likelihood of devices reported as stolen or lost from entering their recycling or resale stream. Insurance companies rely on the database to reduce false or overstated monetary claims. Law enforcement agencies use Device Check to verify if suspect devices have been reported lost/stolen and to assist in the repatriation stolen or lost goods.

"Our customers trust CeX to ensure the quality and integrity of the second hand technology products they buy from us. Device Check helps us to build this relationship."

-David Butler, Commercial Director for CeX

CEX handles approximately 1,000,000 devices per year at 350 retail locations

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"Device Check provides assurance that the devices being traded are not lost or stolen – giving our partners and their customers peace of mind."

-Tracy Transmeier, VP of Strategy and Development for HYLA Mobile.

HYLA Mobile (formerly eRecyclingCorps.) recycles almost 1,000,000 devices per month

Lets Talk About Device Check!
Visit us at **GSMA.com/DeviceCheck**
Or email us at **DeviceCheck@GSMA.com**