GSMA

Digital Summit Hanoi

Synopsis

Developing digital infrastructure to promote digital economy and digital transformation

Vietnam is at a pivotal moment in its digital transformation journey, leveraging emerging technologies, robust connectivity, and forward-thinking policies to drive economic growth, sustainability, and digital inclusion. As the country accelerates its transition into a digital-first economy, the integration of AI, 5G and Open Gateway is reshaping industries, enhancing public services, and bridging the urban-rural digital divide.

The GSMA Digital Summit – Hanoi will convene government leaders, industry pioneers, and digital economy stakeholders to explore how Vietnam can build a trusted, resilient, and innovation-driven digital ecosystem. Discussions will focus on:

- Digital inclusion and skills development – Expanding affordable connectivity, digital literacy programs, and AI upskilling to ensure no one is left behind.

- Trust and cybersecurity – Strengthening data protection, fraud prevention, and regulatory frameworks to enhance consumer trust in digital services.

- 5G, AI, Open Gateway, and Open RAN for innovation – Unlocking new business models, smart industries, and cross-sector collaboration through 5G, AI-driven services, Open Gateway solutions, and Open RAN technology

By fostering a collaborative ecosystem between government, industry, and society, Vietnam can achieve a sustainable, inclusive, and secure digital future that empowers businesses and communities alike

Event Agenda - Main Stage

08:45 – 10:40	**Building the Foundations for Digital APAC**
08:45 – 09:15	Registration
09:15 – 09:20	Welcome • *Julian Gorman, Head of Asia Pacific, GSMA*
09:20 – 09:25	Welcome Address • *Mr. Nguyễn Phong Nhã, Deputy Director General, VNTA*
09:25 – 09:35	**Presentation:** Highlights from the GSMA Digital Nations in Asia Pacific report • *Julian Gorman, Head of Asia Pacific, GSMA*

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09:35 – 10:05	**Fireside chat:** Connecting Vietnam – The Role of Mobile Operators in Digital Nation Building *This panel brings together leading mobile network operators (MNOs) in the Vietnam to share their vision, strategies, and challenges in advancing the country's digital transformation. The session will explore their collective efforts in driving connectivity, expanding digital infrastructure, fostering innovation, and building a secure, inclusive digital environment, such as through the use of Open Gateway common network APIs.* Moderator: *Julian Gorman, Head of Asia-Pacific, GSMA* Panellists: • *Mr. Nguyễn Đạt, Vice President, Viettel Group* • *Mr. Nguyễn Đình Tuấn, Deputy Director General, MobiFone* • *Dr. Rita Mokbel, Executive Vice President and Head of Ericsson Vietnam*
10:05 – 10:35	**Panel discussion**: Shaping the Future of Networks with OpenRAN Innovation *This panel will explore how OpenRAN is reshaping the future of mobile networks by driving innovation, enhancing interoperability, and unlocking new opportunities for operators worldwide. Industry leaders will discuss the latest advancements, deployment challenges, and the role of OpenRAN in building more flexible, cost-efficient, and resilient networks.* Moderator: *Jeanette Whyte, Head of Public Policy and External Affairs, APAC, GSMA* Panellists: • *Dr Hoang Hung Hai, Product / Technology Marketing Manager, Qualcomm* • *Trần Văn Tùng, Deputy Director of Broadband Wireless Research Center - Viettel High Techs Corporation*
	Coffee Break
11:00 – 11:45	**Building a resilient digital ecosystem that supports economic growth, innovation, and inclusivity**
11:00 – 11:10	**Presentation:** The Role of NTN in Expanding Connectivity • *Yishen Chan, Director, Spectrum, APAC, GSMA*
11:10 – 11:35	**Panel session:** Connecting Everyone: Expanding Connectivity and Enabling Inclusion *In today's digital age, robust connectivity is the backbone of economic growth, innovation, and inclusion. Expanding mobile internet, non-terrestrial networks (NTN) and digital infrastructure is essential to bridge the digital divide, enhance access to digital services, and support the deployment of emerging*

	technologies like 5G. However, closing the coverage gap alone is not enough as addressing the usage gap is equally critical. Ensuring affordability, digital skills, and user trust will be key to enabling meaningful participation in the digital economy. This session will explore how industry and policymakers can work together to expand connectivity, close the usage gap, and build an inclusive digital future for all. Moderator: ***Bensen Koh, Senior Policy Manager, Southeast Asia, GSMA*** Panellists: • ***James Alderdice, VP Asia-Pacific, Lynk Global*** • ***Yishen Chan, Director, Spectrum, APAC, GSMA***
11:35 – 11:45	**Fireside Chat:** The Future of Authentication Moderator: ***Kevin Henry, Head of Strategic Engagement, GSMA*** ***Guest:*** • ***Stefan Kostic, CEO, IPification***
11:45 – 12:50	**Accelerating Industry Transformation and Growth (Part I)**
11:45 – 11:55	**Session opening:** "How 5G impact industries transformation in APAC" *5G technology deployment, a strategic move expected to revolutionize connectivity and spearhead economic resilience and growth. It is a crucial enabler of the next digital era in the recent published APAC 5G case studies showcasing the versatility and impact of 5G technologies in healthcare, manufacturing, logistics and public safety, etc.* Speaker: ***Terence Wong, Head of APAC 5G Industry & IoT, GSMA***
11:55 – 12:10	**Presentation:** "The Evolution of Digital Healthcare in 5G era" *As digital health continues to evolve, telecom capabilities, ranging from connectivity to advanced services such as private networks, are playing a critical role in shaping patient care and healthcare operations. By enabling transformative technologies such as IoT, AI and edge computing, 5G connectivity is unlocking new possibilities for patient care, operational efficiency and medical innovation.* Speaker: ***Rajeshwari Kanesin, Regional Head, APAC (Business and 5G), apoQlar Medical***
12:10 – 12:25	**Presentation:** The Role of 5G in Revolutionizing the Services Industry with Robots *Discover how 5G technology is transforming robotic solutions in the services industry. With ultra-low latency and high-speed connectivity, 5G enables real-*

	time data processing and seamless communication between robots and central systems. This advancement enhances efficiency, precision, and adaptability in sectors like healthcare, hospitality, and retail, paving the way for smarter, more responsive service delivery. Explore the future of robotics powered by 5G and its impact on service innovation Speaker: **Roy Lim, Founder and CEO, Robocore**
12:25 – 12:40	**Presentation:** Embracing the 5G wave: Accelerates the Intelligent and Digital Construction of Ports *5G accelerates the Smart port and logistics with advance robotics and automation. Nearly 75% of port operators believed that automation is critical to maintain competitiveness in the next three to five years according to International Maritime Information.* Speaker: **Liu Yang, Director of Standardization Department, AILINK**
**Lunch Break**
13:40 – 14:40	**Accelerating Industry Transformation and Growth (Part II)**
13:40 – 13:55	**Presentation:** *"5G Private Networks: Experience on Smart factory"* *Discover how 5G private networks are transforming manufacturing with enhanced connectivity, reliability, and scalability. This session explores Pegatron's 5G implementation, focusing on AI-driven SOP compliance, AGV operations, and predictive maintenance. Learn how 5G enables continuous production, automated workflows, and efficiency gains, while addressing challenges like interoperability and human adaptation. With examples ranging from Pegatron's Haiphong, Vietnam factory, to its Batam scale-up in Indonesia, uncover 5G's role in next-gen smart manufacturing.* Speakers: **CY Feng, General Manager, Business Group of Communication Products, Pegatron**
13:55 – 14:10	**Presentation:** "Sustainable Development: Harnessing the power of software defined automation and AI for next-level Smart Building in 5G era" *Explores the transformative potential of software defined automation, digital twin, and supporting AI technologies. We will delve into market analysis and real-world case studies to showcase the tangible benefits and competitive advantages to be found from adopting this innovative technology in Smart Building.* Speaker: **Sankar V S, Director, Advanced Digital Engineering, Digital Services Leader (East Asia), ARUP**

14:10 – 14:40	**Panel Discussion**: "Discover the transformative power of 5G in shaping the future of industries" How 5G enables advanced digital transformation for global competition. The integration of 5G, AI, XR, IoT, and big data enhances new use cases and potential for focused economic growth with sectors competing across the region. Our expert panel delves into cutting-edge insights, real-world applications, the convergence of technology, enterprise and Smart City needs. What are the challenges and opportunities? Moderator: *Terence Wong, Head of APAC 5G Industry & IoT, GSMA* Panellists: *Roy Lim, Founder and CEO, Robocore* *Hiro Miura, Head of Market Unit Southeast Asia, Mobile Networks APAC, Nokia* *Vinh Nguyen, CTO at HPE Vietnam* *Duy Nguyen, CEO, ADT Global*
Coffee Break	
15:00 – 16:30	**Building Digital Trust: Shaping Vietnam's Secure Digital Future**
15:00 – 15:20	**Fireside chat**: Trusted Data Sharing and Governance: Unlocking the Full Potential of Data *Trusted data sharing and strong governance frameworks are essential to unlocking the full potential of data while ensuring security, privacy, and compliance. This fireside chat will explore strategies and solutions to build a trusted digital environment, such as the use of GSMA Open Gateway Common Network APIs.* Moderator: *Syed Khairulazrin, Director, Policy, APAC, GSMA* Panellists: *Jayanth Nagarajan, Head, Asia-Pacific Telecommunications Industry, AWS* *Tra Huong Dang, Senior Associate, Asia Group Advisors*
15:20 – 15:50	**Panel Discussion**: Scam Prevention and Cybersecurity: Safeguarding Digital Trust in an Evolving Threat Landscape *As scams and cyber threats become more sophisticated, leveraging technology and partnerships is crucial for protecting consumers and maintaining trust in the digital economy. This panel will explore innovative solutions and strategies to prevent and mitigate fraud, while addressing emerging cybersecurity challenges. Experts will share insights on best practices, regulatory approaches, and technological innovations to safeguard data, businesses, and*

	consumers. Working together, we can ensure a secure and trustworthy digital environment. Moderator: ***David Turkington, Head of Technology, APAC, GSMA*** Panellists: • ***Hisyam Halim, Sales Director APAC, Netsweeper Inc.*** • ***Nguyen Van Thanh, Chief of Partner Officer, Viettel Cyber Security*** • ***Seokyoung Lee, Head of Mobile Agent, LG Uplus***
15:50 – 15:55	**Introduction:** GSMA's AI Initiative 2025 Speaker: ***John David Kim, Head of DX Acceleration Forum & AI Initiatives, GSMA APAC***
15:55 – 16:05	**Presentation:** The 1st AI Call Agent by LG U+ 'ixi-O' *AI is opening up new frontiers through advancements in AI networks, Generative AI, AI-as-a-Service, and Agentic AI. Scalable, decentralized AI networks are fostering more adaptive intelligence, while Generative AI is reshaping content creation and business operations. AI-as-a-Service is simplifying access to powerful tools, and Agentic AI—autonomous, goal-driven agents—is transforming how tasks are executed across sectors. These trends are driving a shift in both technology and commercial opportunities.* Speaker: ***Seokyoung Lee, Head of Mobile Agent, LG Uplus***
16:05 – 16:30	**Panel Discussion**: Making the Most of AI Opportunities through Ecosystem Collaboration *Artificial Intelligence (AI) is at the forefront of digital transformation, reshaping industries and unlocking new business models. As we move into 2025, the convergence of AI and telecommunications is driving unprecedented opportunities for innovation and collaboration.* *This session will explore key AI advancements, starting with **Generative AI** and **Large Language Models (LLMs)**, which are revolutionising content creation, automation, and customer interactions. The session will also examine **Agentic AI**, which enables AI systems to operate autonomously, make intelligent decisions, and optimize processes across industries.* Moderator: ***John David Kim, Head of DX Acceleration Forum & AI Initiatives, GSMA APAC*** Panellists: • ***Dr. Lê Bá Tân, CEO, Viettel IDC*** • ***Seokyoung Lee, Head of Mobile Agent, LG Uplus*** • ***Carlos Manzanares, Lead for Network Management, Nokia***

	• *Christopher Price, Director of Advanced Technology, Ericsson CTO Office*
16:30 – 17:30	**Closing and Networking Cocktail**