

亚洲 eSIM 市场 上海浦东 嘉里大酒店 - 3 号多功能厅 2023 年 6 月 30 日 星期五, 10:00-11:00



Chris Li GSMA 产品总监

Valid

MWC上海







GSMA

eSIM Market in Asia

Hotel - Function Room 3, China, Shang Hai Shi, Pudong Friday 30 June 2023, 10:00-11:00



Chris Li Product Director, GSMA

MWC Shanghai









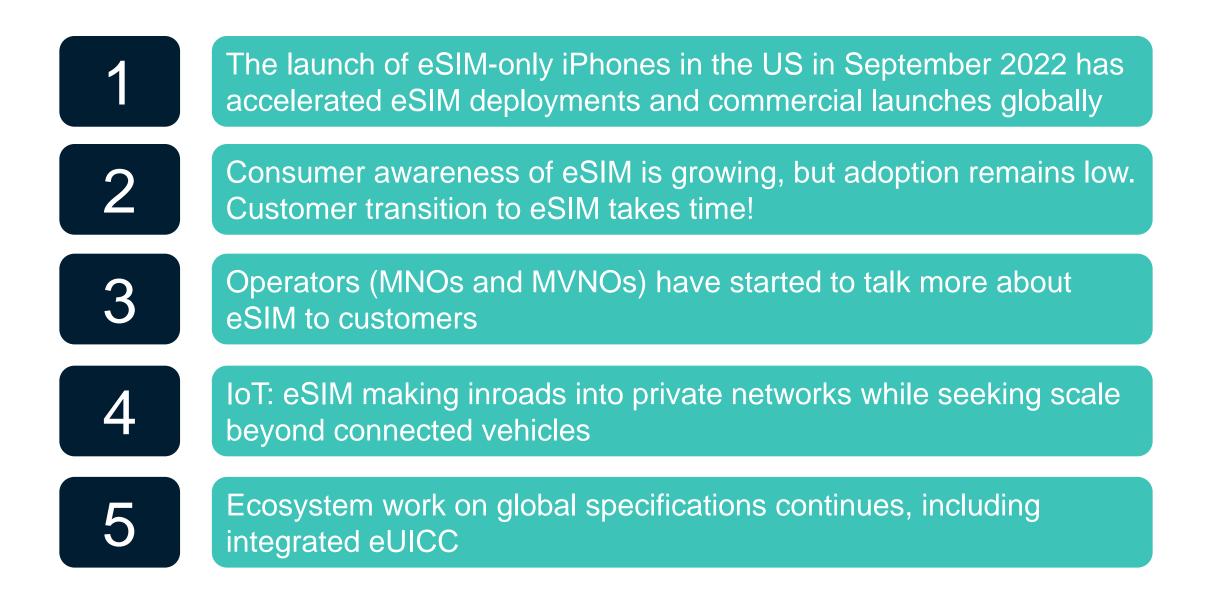
eSIM Summit: The Power of eSim Technology

Scaling eSIM in 2023 and beyond New developments, market trends and consumer behaviour



Chris Li

eSIM looking for scale Some of the latest trends we see in the market



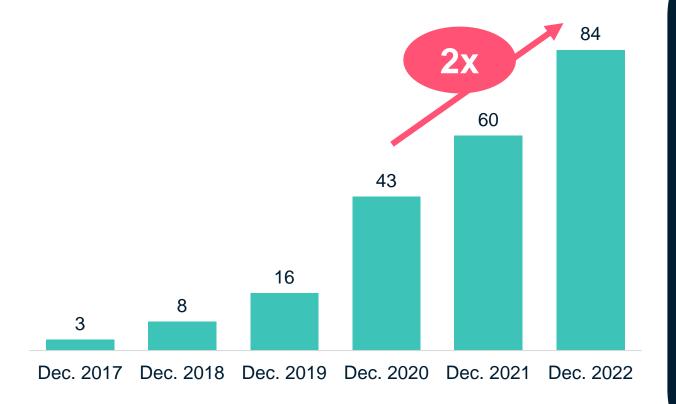
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eSIM in the smartphone market

Momentum is accelerating: eSIM-only smartphones a major milestone

How many eSIM smartphones have been launched?

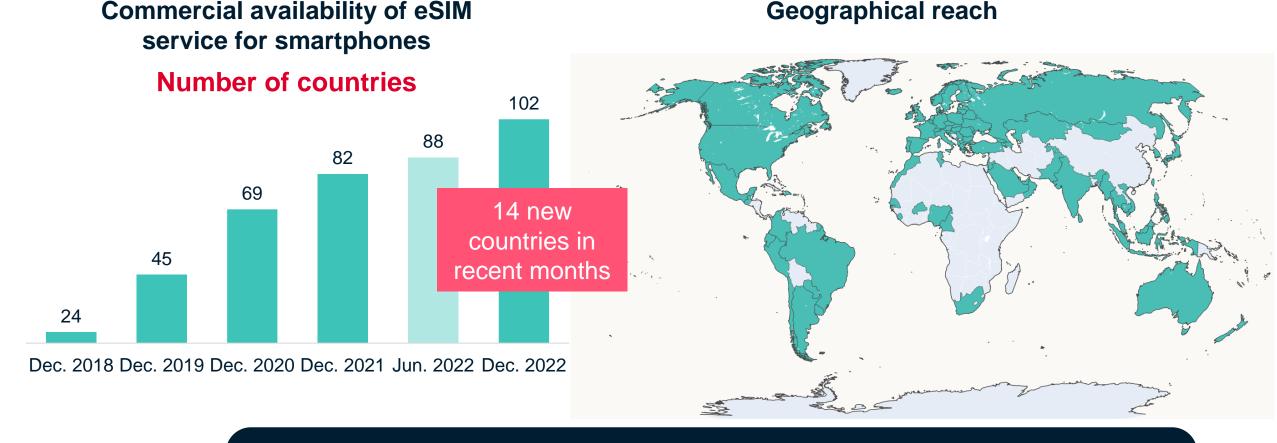
Number of models commercially available for purchase Cumulative figures



- Most brands are on board: Samsung, Google and Apple have the widest portfolios of eSIM smartphone models
- Xiaomi and Nokia new entrants in 2022
- Mainstream in flagship smartphones: most flagship phones are now eSIM-enabled. Various eSIM smartphones have a retail price below \$500
- 5G and eSIM get together: ~70% of eSIM smartphones have 5G technology
- Major milestone for the eSIM industry: launch of eSIM-only smartphones in the US in September 2022 (Apple)

eSIM service for smartphone is now global

Around half the world's countries have launched eSIM service

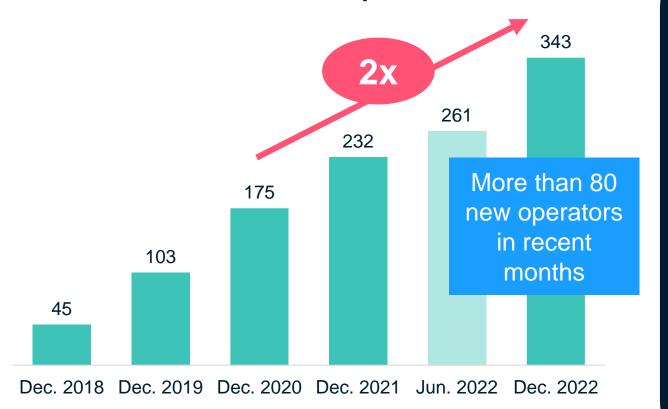


- **eSIM-only effect:** eSIM commercialisation has accelerated following the launch of eSIM-only iPhones in the US in September 2022
- China still missing...but for how long?

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Operators: acceleration of eSIM deployments/launches *More than 340 operators offer commercial eSIM service for smartphones*

Number of mobile service providers (MNOs and MVNOs) offering commercial eSIM service for smartphones



- Two-fold increase: the number of mobile service providers offering commercial eSIM service for smartphones has doubled in the last two years
- eSIM-only effect since September 2022: a clear impact in the US and globally
- MVNOs are driving eSIM for international roaming
- What about the rest of operators?: it is realistic that many of them have started working on eSIM implementation, with commercial launches coming later in 2023 or in 2024





Assessing consumer behaviour

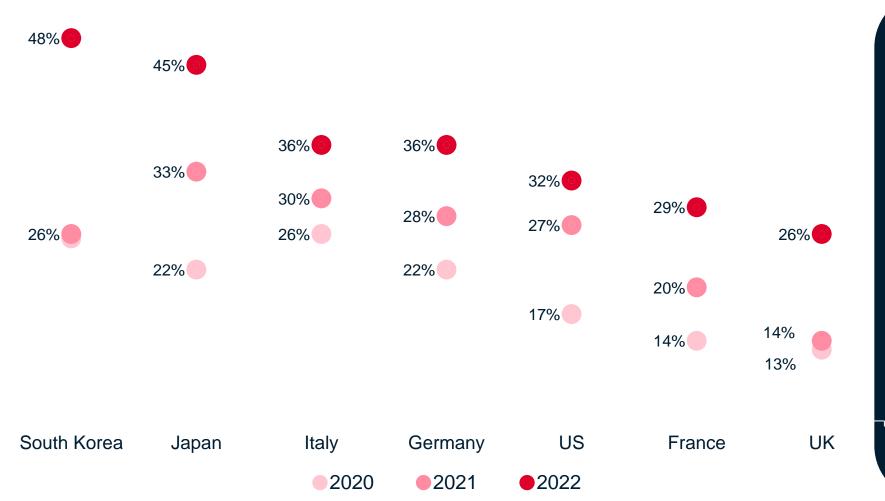
Survey conducted in Nov/Dec 2022

Consumers: do they know what eSIM is?

Consumer awareness of eSIM is on the rise

Consumer awareness of eSIM

Percentage of consumers who have heard of eSIM

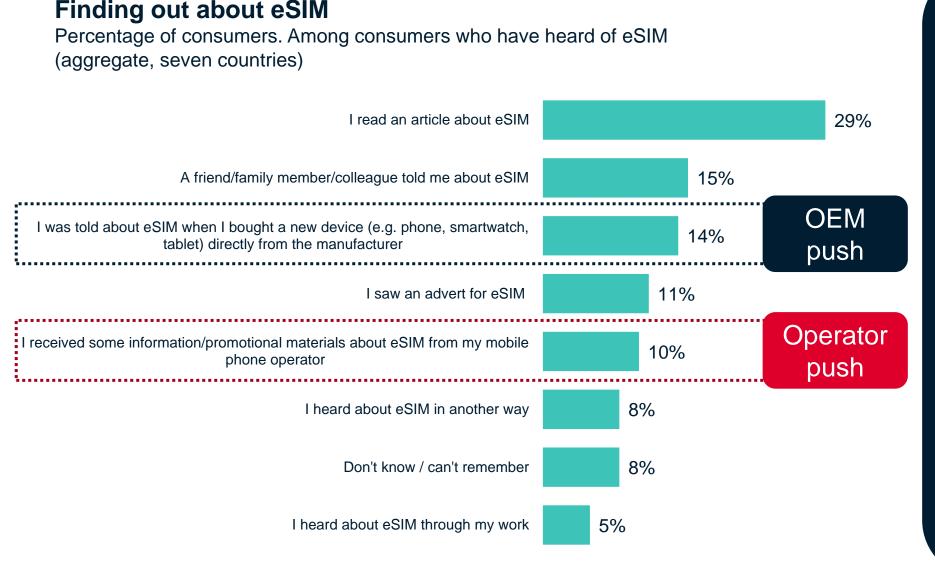


Growing awareness:
on average across
seven major markets,
36% of consumers
are aware of eSIM, up
from 20% in 2020

- Substantial gaps remain, especially in Europe
- Awareness varies by age: 48% for 18-34 years old, 41% for 35-54, and 25% for 55+

How do consumers first find out about eSIM?

Slow push by OEMs and operators – but this is changing



- Reading leads: reading an article about eSIM is still the largest driver of awareness
- The US is an exception: the push from OEMs is a bigger factor, likely because of Apple's launch of eSIMonly iPhones in 2022
- Operators have started to talk more about eSIM to customers: between 2021 and 2022, the biggest increase among drivers of awareness was the push from operators

Source: GSMA Intelligence Consumers in Focus Survey 2022

Are consumers interested in using eSIM?

%

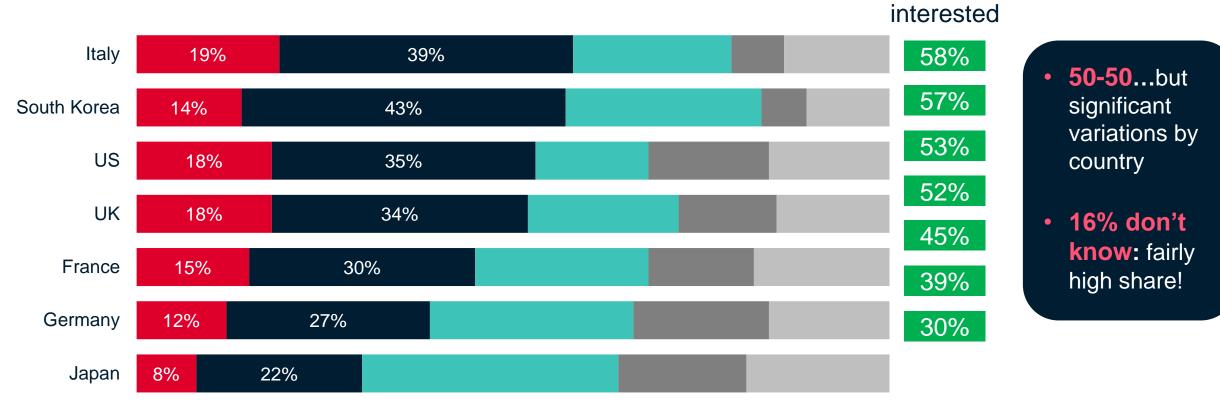
50-50: half of consumers are interested (average)

Consumer interest in using eSIM on a mobile phone at some point in the future

Percentage of consumers who own/use a mobile phone

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■ Very interested ■ Fairly interested ■ Not very interested ■ Not at all interested ■ Don't know

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Why are some consumers not using/interested in eSIM?

Various reasons – it means multiple challenges

Reasons for not using eSIM or not being interested in eSIM

Percentage of consumers who are not using eSIM or are not interested in using eSIM (aggregate, seven countries)

	I'm just not interested in using eSIM	I don't understand how eSIN works 12%		I have privacy concerns about using eSIM 9%		 Happiness with traditional SIM leads, especially in Europe 16% don't
	16%					see the benefits of eSIM
I'm happy to use a			The cost of	Don't know 4%	My mobile phone operator provides an eSIM service, but it's not available on my plan 3%	• 12% don't understand
traditional removable SIM card 23%	I don't see the benefits of eSIM 16%	The activation cost of eSIM is too high 7%	buying an eSIM compatible phone is too high 6%	Other reason 2%	My mobile phone operator doesn't provide an eSIM service 2%	how eSIM works

Source: GSMA Intelligence Consumers in Focus Survey 2022

eSIM adoption in the smartphone market: forecast to 2030

The march towards mainstream

Key milestones: eSIM smartphone connections to 2030 **Baseline scenario** Percentage of total smartphone connections (installed base) globally (globally) 100% **1 billion** eSIM 88% 8.0 bn smartphone 80% connections by 76% 6.9 bn 2025 61% 5.6 bn 60% By 2028, **half** of • smartphone eSIM 40% smartphone connections will connections use eSIM (2030)20% North America will • be leading by far (eSIM-only 0% 2021 2022 2023 2024 2025 2026 2027 2028 2029 2030 effect). Europe Low adoption scenario Baseline scenario -High adoption scenario follows

Source: GSMA Intelligence

About GSMA Intelligence

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