

# **RICH COMMUNICATION SERVICES**

MAKING RCS A BRAND REALITY: ENGAGE A GLOBAL AUDIENCE







# **OUR PRESENCE**





<b>BACK IN TIME</b>	
NOKIA Merry Christmas	SMS deployed commercially in December 1992
4 mil 5 jil 6 mm 7 mm 8 mm 9 ways + + 0 #	

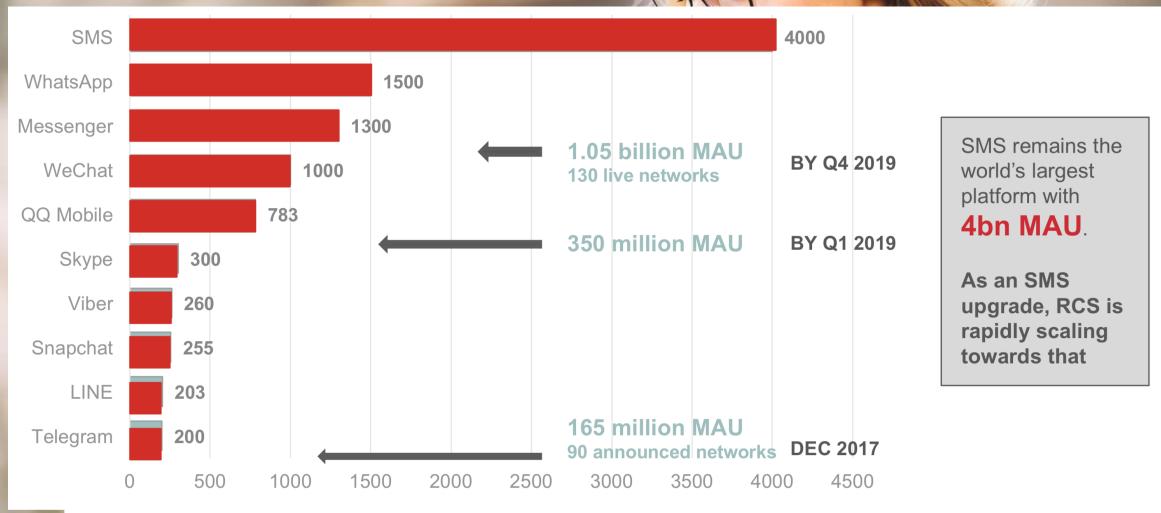






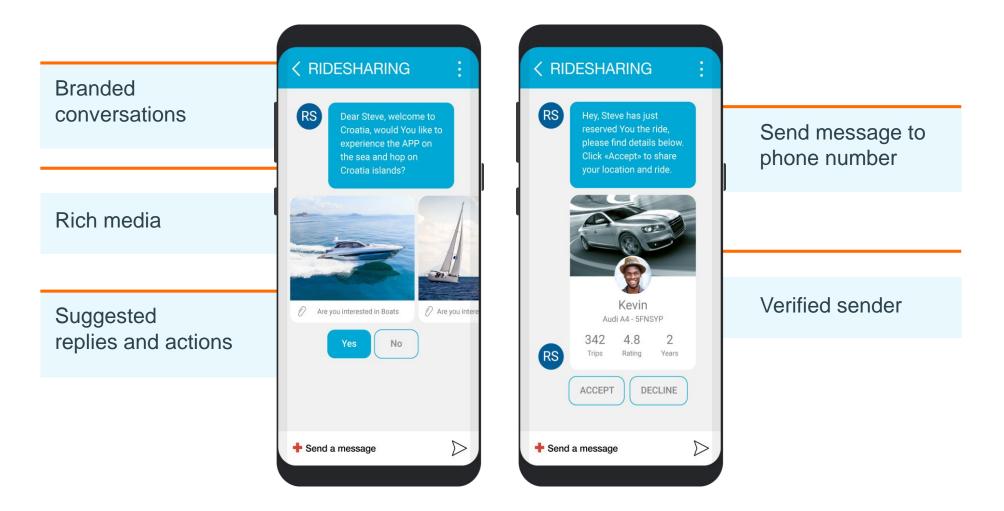
# **CHANNEL REACH**

**Monthly Active Users\*** 



Messaging Apps by Monthly Active Users (in millions)

Source: GSMA



RCS comes preinstalled on Android smartphones! SMS failover | True metrics





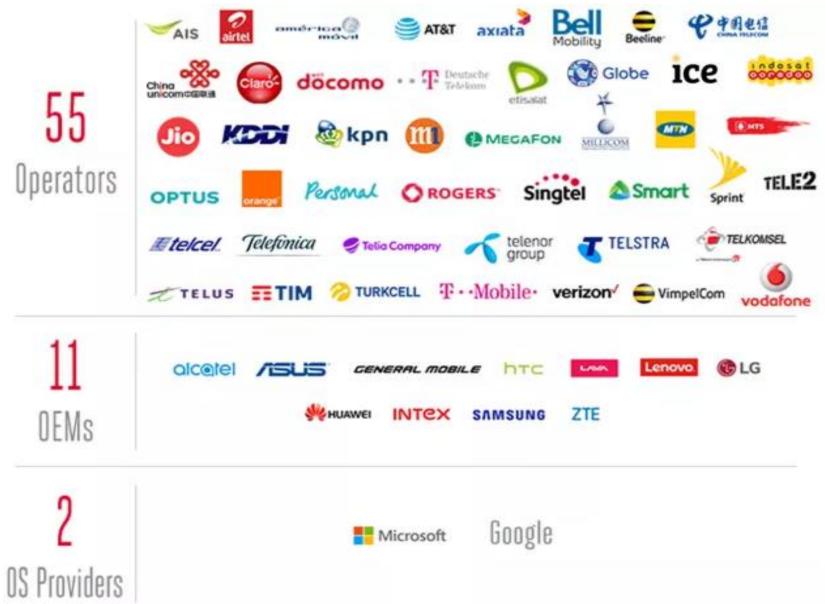
# A DECADE OLD INITIATIVE...WHAT'S NEW?







# SUPORTERS OF RCS UNIVERSAL PROFILE



# **CURRENT RCS NUMBERS**

#### **RCS NETWORKS**

50+ Launched and announced RCS networks

#### **ANDROID USERS**

**2+ bn** <sup>A</sup>

Active users

#### **RCS SUBSCRIBERS**

Monthly active users of RCS services

#### **BY THE Q4 2019**

Estimated Active RCS users

# A2P SMS/RCS business messaging will be worth \$74 bn by EoY 2021





mobey forum mobile financial services

Source: GSMA

# **RCS PILOT WITH VODAFONE**

vodafone

- A live, production pilot in the UK, Germany, Spain, South Africa & Italy
- Pilot with UBER
- Showcase at Mobile World Congress 2018

















# **INFOBIP RCS PILOT PROGRAM**

### MAIN GOAL TODAY:

# Raise awareness and foster adoption

### **CURRENT COVERAGE**

- Google: Sprint US, Bell CA, Telcel MX
- Vodafone Hub: UK, Spain, Germany, Italy, South Africa
- Reliance JIO: India
- Pilot for three months upon signature
- Tailored to minimize the efforts for Enterprise dev teams over the usage of Infobip Portal and Omni API
- Operational and technical support from Infobip team





# **BECOMING YOUR BRAND REALITY**

#### **HEALENG**

Proprietate initial providing info about:

- Reacestrationases
- Boonthionticlocentiveral ationtifiscations
- Beeckptedit atfierations
- Biomatidiogogeansest stores
- Schedule update

*infobip* 

●●●● Cari	riar 🗢	1:00PM		● 100% <b>□</b>	_,
	RLINE	1.001 M			
*	check ir	nis boardir n. great fligh		s on	
	WORK FLIGHT F5-1513 GATE C 12	DR >>	VACATIO		







# **DCB OPPORTUNITY**



🛃 🔹

+ Type a message







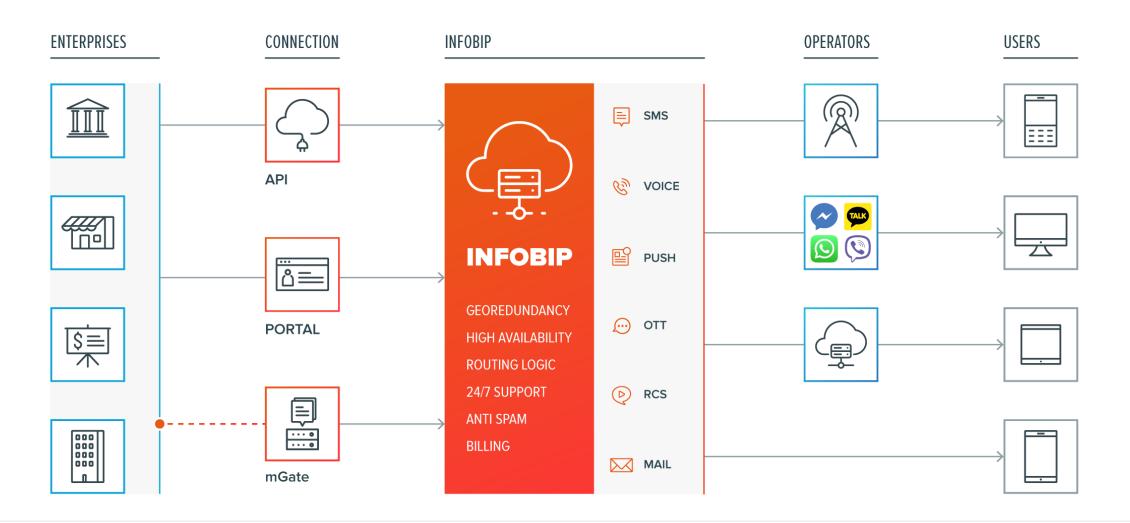
# **STAYING ON TOP OF THINGS**







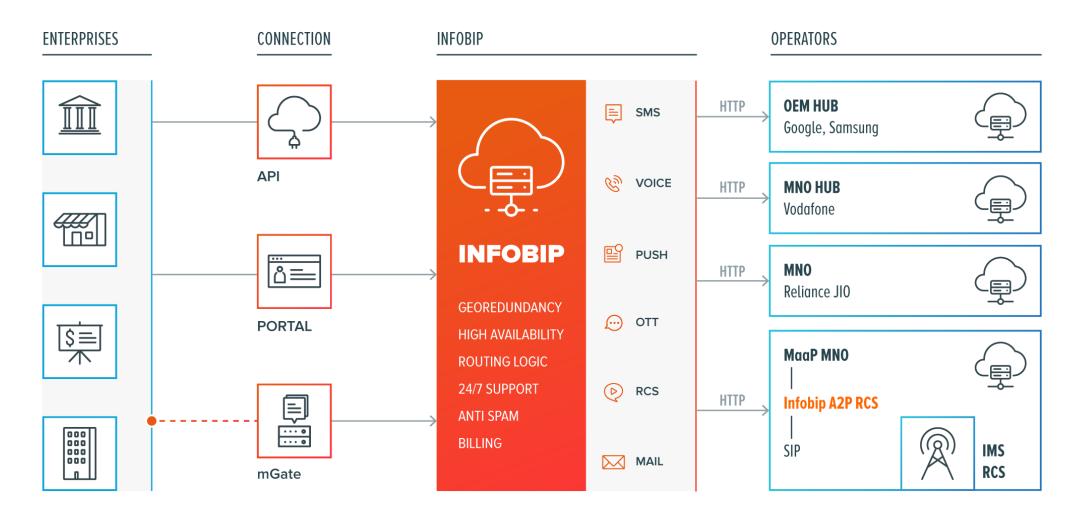
# **INFOBIP PLATFORM**







# **INFOBIP RCS POSITIONING**

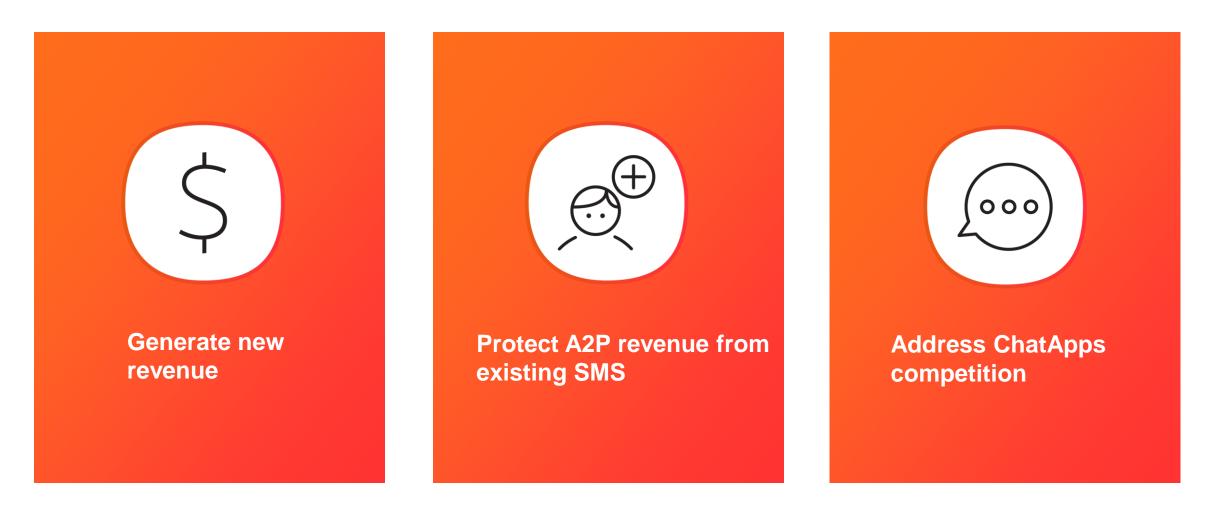








# **RCS OPPORTUNITY FOR OPERATORS**







## **PRICING MODELS – NO SINGLE ONE TO RULE THEM ALL**



Monthly active users

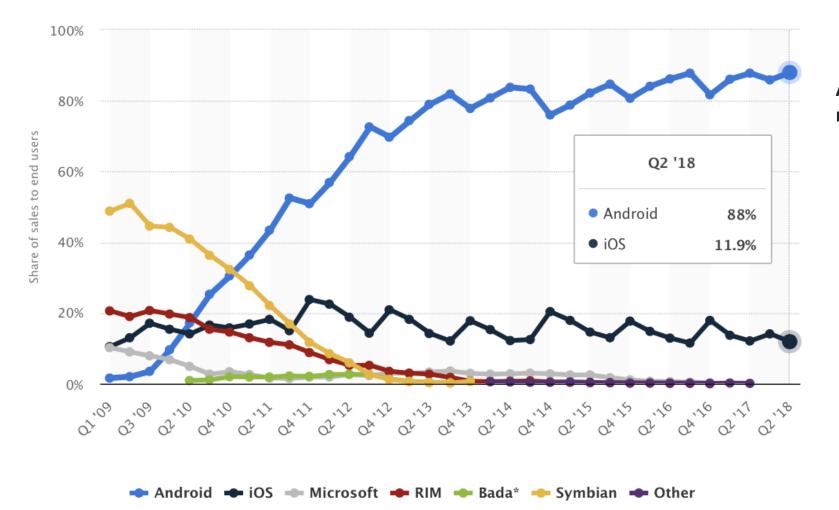
# **THANK YOU!**

# **QUESTIONS?**

Nina Knežević nina.knezevic@infobip.com



# **RCS: SECOND MOST UBIQUITOUS CHANNEL?**



Android reached 88% global market share end of Q2 2018

Source: Statista



