

The modern-day call center



VR 360 + Chatbots + Live Agents

Video: summit-tech.ca/rbm





Mobile IoT w/ RBM



C-loT + Mobile Connect + RCS Chatbots Video: summit-tech.ca/c-iot

c-loT



RCS Chatbots





Recap



Young workforce and shoppers are the TikTok/Instagram generation, can businesses keep representing their brands through existing call center platforms or present-day sales associates?

Can brands compete with industry behemoths by launching marginally evolved services (websites, customer care...)?

- World's first GSMA Accredited UP2.0 MNO is deployed with Summit MaaP
- Integration support with call center/customer care platforms, including <u>transformation</u> with RCS/IMS voice-video & 5G
- Horizontally integrated eCommerce support for MaaP: chatbots, websites, kiosks
- Digital Identity with Mobile Connect

Visit us at MWCA19 Booth S.1713 for demos

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