

France Connect + Mobile Connect et Moi

A Stake for digital identity



FranceConnect



Serge Llorente
Orange/Mobile Connect Director

Context : why France Connect ?

Digitalization of public services

French gov is accelerating digitalization of public services, with 3 stakes :

- Citizen accessing public services in an easier and smoother way (mobile is the key)
- Costs reductions for public administrations (desk staff, holines ...) → DIY strategy
- Complying with EU rules with regards to eIDAS

And most of all,

getting it over with nightmare of multiple credentials !

France Connect : how it works (1/2)

France Connect : a unique portal to access public services

- France Connect facilitate citizen's life through a unique way of accessing public services
- Example : pension fund website

**Former way of authenticating
: dedicated credentials (social
security number + specific
password)**

**New way :
« France Connect »
authentication button**

The screenshot shows the login page for 'Assurance Retraite'. At the top left is the logo for 'SÉCURITÉ SOCIALE l'Assurance Retraite'. At the top right is a 'Retour au site' link. Below the header is a blue bar with the text 'J'accède à mon espace personnel'. The main content area is split into two columns. The left column is titled 'Avec vos identifiants spécifiques au site de l'Assurance retraite' and contains a form with two input fields: 'N° de Sécurité sociale (13 chiffres) :' and 'Mot de passe :'. Below these fields are links for 'Mot de passe oublié ?' and a blue button labeled 'J'accède à mon espace >'. A pink error message at the bottom left of this section reads: '⚠ Veuillez saisir les 13 premiers chiffres de votre numéro de sécurité sociale.' The right column is titled 'ou Avec FranceConnect, l'accès universel aux administrations en ligne'. It features a blue button with the FranceConnect logo and the text 'S'identifier avec FranceConnect'. Below this is a link 'Qu'est-ce que FranceConnect?'. To the right of the button is a text block: 'Plus besoin de créer un nouveau compte et de mémoriser des identifiants pour chaque administration !'. At the bottom right of the page is a video player with a play button and the 'dailymotion' logo. Two orange arrows originate from the text on the left: one points to the 'N° de Sécurité sociale' input field, and the other points to the 'S'identifier avec FranceConnect' button.

France Connect : how it works (2/2) + demo

France Connect portal :

- « low auth level » IDPs _ -
tax paying services
- social security
 - Postal services

Mobile Connect et Moi
« substantial » level /
100% mobile / 2 factor
authentification



Once done, citizen is authenticated to fund pension website !

France Connect and Mobile Connect to launch the best IDP ...

Orange has been working for 3 years alongside french gov to push MC as IDP

Since the early stages french gov was attracted by MC, because :

- It's a 100% mobile authentication solution (it's key to reach youngest population)
- it's the safest (security based on SIM secure element)



« **Mobile Connect et Moi** »

=

Mobile Connect SIM based 2 Factors Authentication

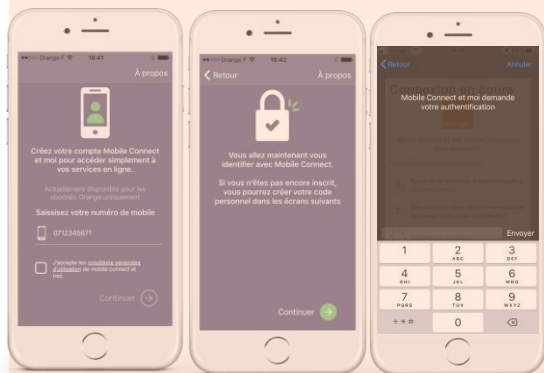
+

Proven identity

(KYC through a mobile app)

Mobile Connect et Moi enrolment journey

MC enrolement



Authentification Mobile Connect
(ou activation de compte MC)

« KYC » enrolment



Saisie et vérification d'email

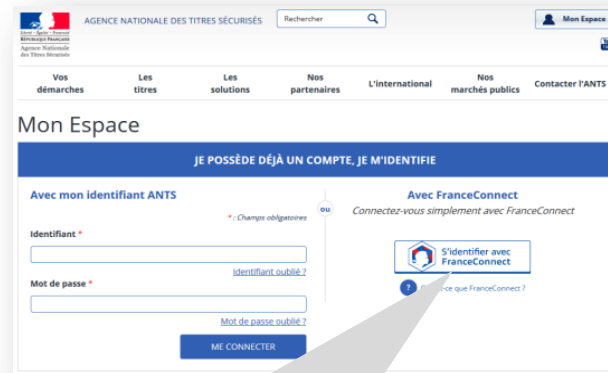
Scan de la CNI et
vérification des données

Comparaison photo CNI et selfie, après test
« liveness »

France Connect in numbers

- **6,8M** of single users on France Connect
- **380** public Service Providers, 10 private SPs
- Up to **160 000** connexions/day on portal

Main SPs : Health services, Tax paying, Driving licence/car plates, Retirement services ...





- **Mobile Connect et Moi** is available to every citizen on France Connect portal since **november 15th 2017**
- Still in trial phase, yet already **60 000** customers enrolled
- **250 000** authentications on Service Providers since launch
 - **6 000** new citizens every month
- Orange only MNO at the time, but 3 others to join soon (2019)

Next move (Q1-2019) : eIDAS (MCeM notified to EU)

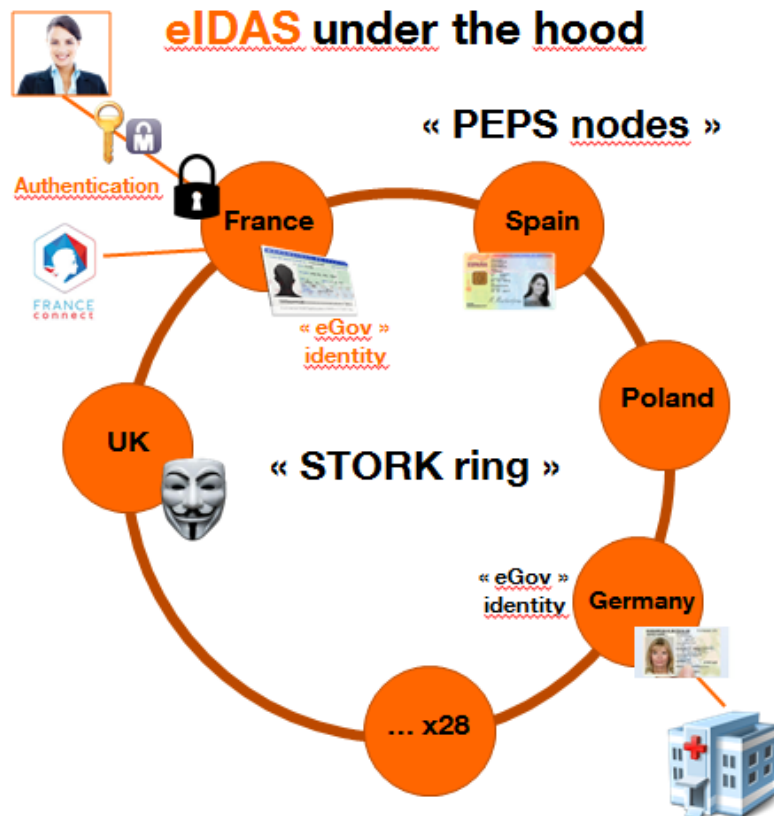
eIDAS* is a european regulation with intent to facilitate secure and seamless electronic transactions throughout the EU. It relies on Digital IDs.

Digital Identity is ...

A set of attributes defining who i am (name/d birth/...), stored in a safe way.



A way to authenticate myself everytime i need to share my identity attributes



Thank you