



## **SEGF Working Group Agenda**

Working Group Programme			
Wednesday 5 December		Thursday 6 December	
09:00 –10:45	Opening words from our chairs (TEF & AMX)     Agenda review  Closed session, for GSMA operators members only	09:00 10:45	<ul> <li>Cybersecurity trends</li> <li>Case: eVote infrastructure in latest presidential elections in Mexico</li> <li>Working Group Wrap up</li> </ul> Closed session, for GSMA operators members only
10:45 –11:30	Networking Break	10:45 –11:30	Networking Break
11:30 –13:00	Hot security issues: regional update. Argentina (TP), Brazil (Vivo), Uruguay (Antel), Chile (AMX), Peru (TEF), Colombia (TEF), Mexico (AMX), Spain (TEF)  Closed session, for GSMA operators members only	11:30 –13:00	State of the art of fraud prevention – Authentication: Biometrics – user profiling
13:00 –14:15	Networking Lunch	13:00 –14:15	Networking Lunch
14:15 –15:30	<ul> <li>Commercial frauds - Identity, payment, handset theft.</li> <li>Regulatory challenges</li> </ul>	14:15 –15:30	State of the art of fraud prevention – Automation: usage pattern recognition, penetration testing
15:30 –16:15	Networking Break	15:30 –16:15	Networking Break
16:15 –17:30	<ul> <li>Service delivery frauds - IRSF, zero rating.</li> <li>Incident management</li> </ul>	16:15 –17:30	Closing words from our chairs (TEF, AMX)

Coordinador SEGF: Alfredo Vitas

