



Mobile Internet Connectivity 2020

Global Factsheet



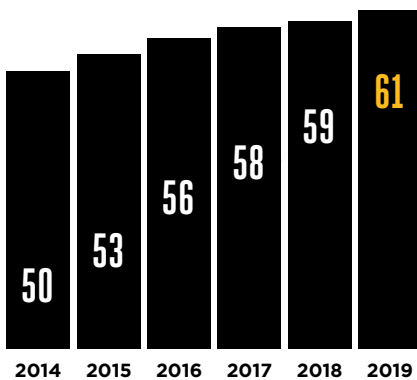
THE MOBILE CONNECTIVITY INDEX

There are now 3.8 billion mobile internet subscribers globally, representing 49% of the world's population. The coverage gap – those living outside of areas covered by mobile broadband networks – continues to narrow and stands at just under 600 million people. However, there are 3.4 billion people who live in areas covered by a mobile broadband network but do not use mobile internet. This usage gap is now 6 times larger than the coverage gap.

The GSMA Connected Society's Mobile Connectivity Index (MCI) supports the mobile industry's commitment to connect everyone and everything to a better future by measuring the performance of 170 countries – representing 99% of the global population – against the four key enablers of mobile internet adoption: infrastructure; affordability; consumer readiness; and content and services. The data the MCI provides can help focus the deliberate and strategic efforts that are required by the mobile industry, governments and the international community to accelerate mobile internet uptake.

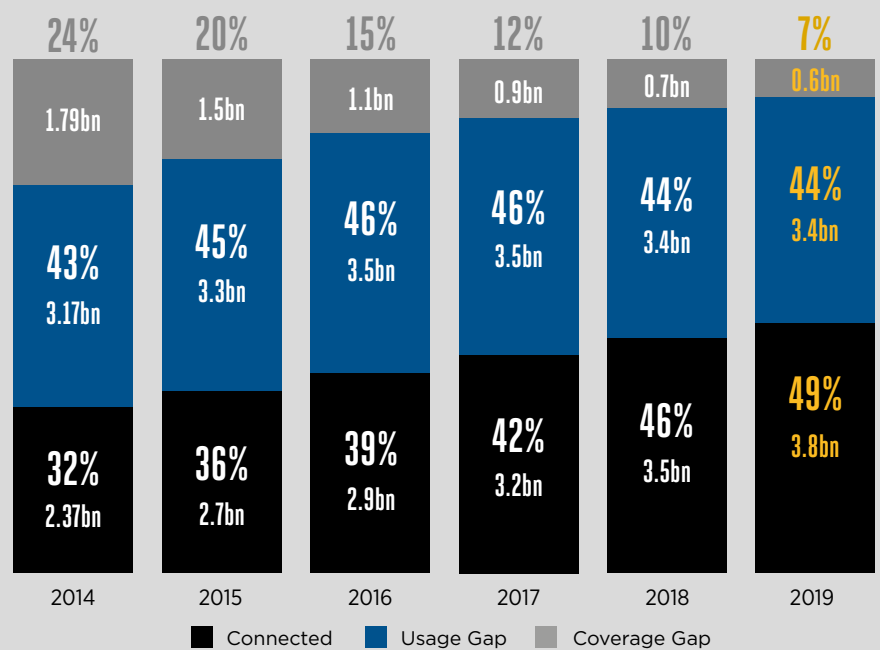
STATE OF MOBILE INTERNET CONNECTIVITY

Global Mobile Connectivity Index scores over time



The index is built up through 41 indicators feeding into 14 dimensions that are aggregated to give a score for each of the four enablers. Scores fall within a range of 0-100.

Percentage of the Global population connected to mobile internet



Source: GSMA Intelligence. 'Usage gap' refers to populations that live within the footprint of a mobile broadband network but who are not using mobile internet. 'Coverage gap' refers to populations that do not live within the footprint of a mobile broadband network (3G or above).
NB: totals may not add up to 100% due to rounding.

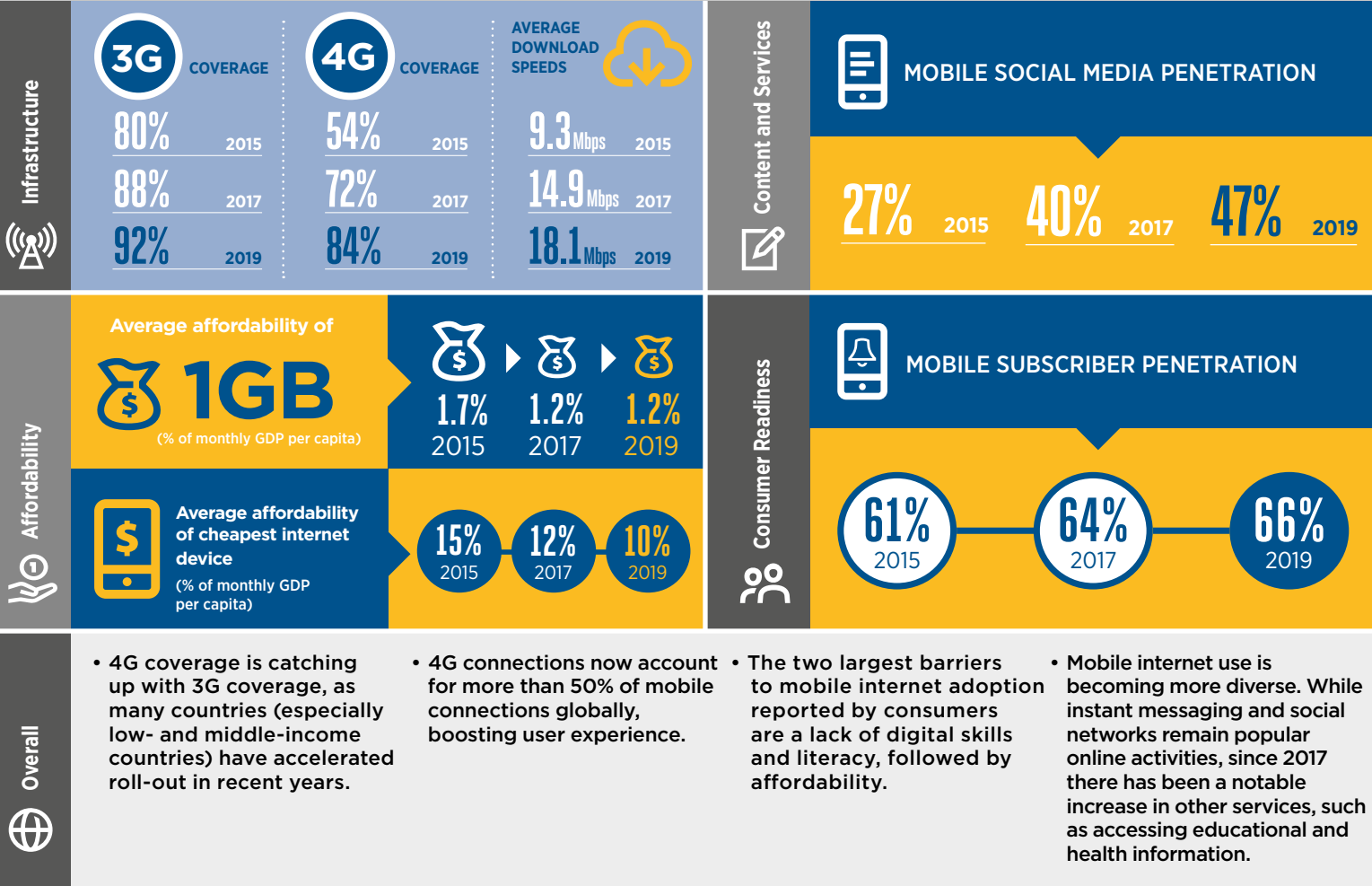
The GSMA Connected Society programme works with the mobile industry and key stakeholders to increase access to and adoption of mobile internet and all the benefits that it can deliver. Get in touch to find out more: connectedsociety@gsma.com



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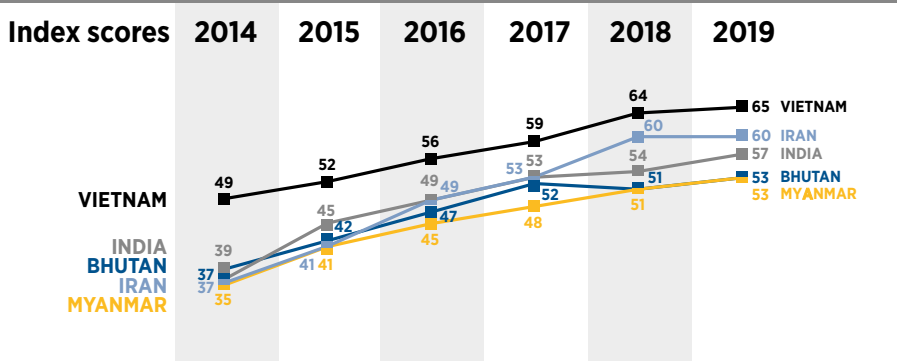
KEY STATISTICS



Top Five Countries by Index and Enabler (2019)

Index	Infrastructure	Affordability	Consumer Readiness	Content and Services
Australia Singapore New Zealand Switzerland Norway	Switzerland Finland Australia Norway Singapore	Ireland Australia Singapore Switzerland Luxembourg	Finland Australia Denmark Norway Sweden	Singapore United States of America United Kingdom Australia Canada

Most Improved Countries (2014-2019)



	2014 Mobile Internet Penetration	2019 Mobile Internet Penetration
VIETNAM	34%	55%
IRAN	32%	51%
INDIA	19%	35%
BHUTAN	21%	36%
MYANMAR	10%	40%