

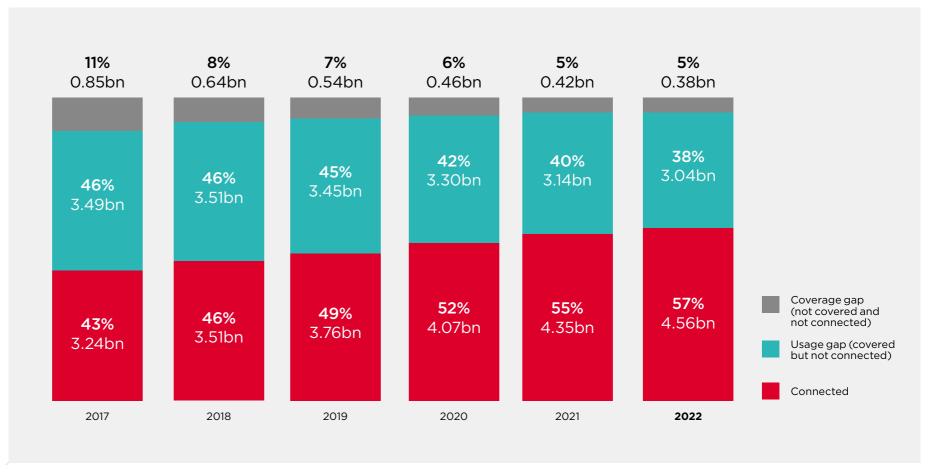
The State of Mobile Internet Connectivity 2023

Global key trends



Global mobile internet connectivity

- In 2022, 200 million additional people started using mobile internet, with 57% of the population now using mobile internet. However, the growth rate at which people are adopting mobile internet slowed in 2022.
- 5% of the world's population almost 400 million people – are still not covered by a mobile broadband network.
- 38% of the world's population 3 billion people are not using mobile internet despite living in areas with mobile broadband coverage. This usage gap remains almost eight times the size of the coverage gap.

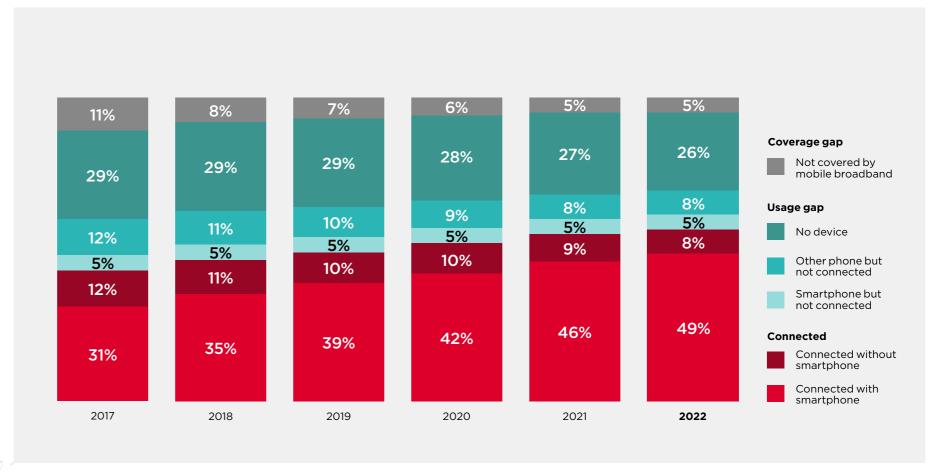


Source: GSMA Intelligence. 'Usage gap' refers to populations that live within the footprint of a mobile broadband network but who are not using mobile internet. 'Coverage gap' refers to populations that do not live within the footprint of a mobile broadband network (3G or above). NB: totals may not add up to 100% due to rounding.



Global mobile internet connectivity breakdown

- At the end of 2022, 49% of the global population was using mobile internet on a smartphone.
- Yet 350 million smartphone owners - 5% of the global population - were not using mobile internet.
- 8% of the global population were accessing the internet via a feature phone, equivalent to roughly 600 million people.
- Around two-thirds of those covered by mobile broadband but not using it (i.e. the usage gap) have no mobile device.



Source: GSMA Intelligence. 'Usage gap' refers to populations that live within the footprint of a mobile broadband network but who are not using mobile internet. 'Coverage gap' refers to populations that do not live within the footprint of a mobile broadband network (3G or above). NB: totals may not add up to 100% due to rounding.

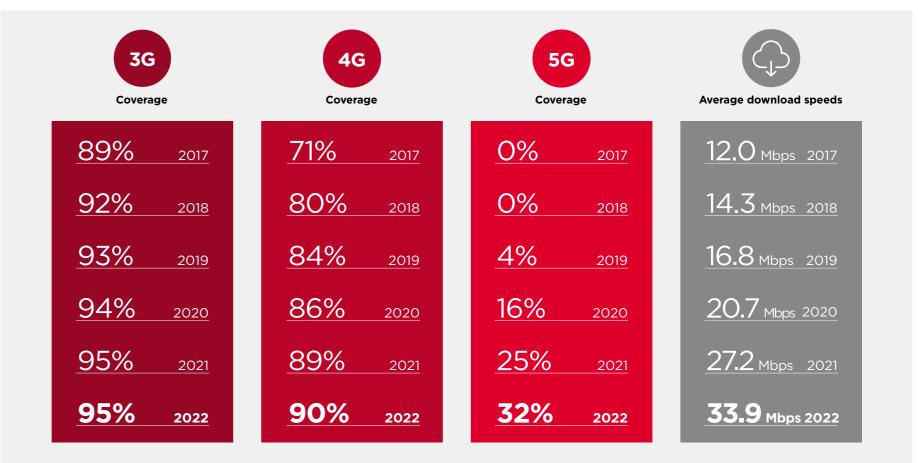


Global coverage and download speeds

- At the end of 2022, 32% of the global population

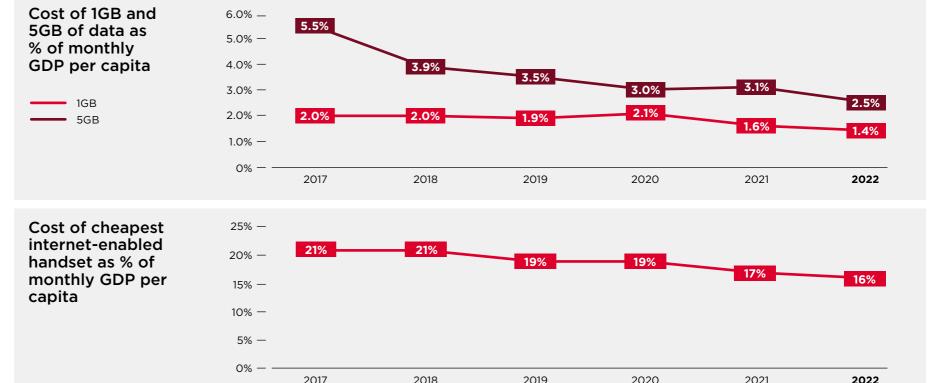
 equivalent to 2.6 billion
 people were covered by a 5G network.
- The gap between 3G coverage and 4G coverage continues to narrow, having decreased from 18% in 2017 to 5% in 2022.
- Average download speeds have almost tripled in the last five years, from 12.0Mbps in 2017 to 33.9Mbps in 2022.





Affordability of data plans and cheapest internet-enabled handsets across low- and middle-income countries

- In 2022, the affordability of data continues to improve across most regions.
- Olobally, the affordability of an entry-level internetenabled handset has reduced since 2017 but remained relatively unchanged in 2022 at 16% of monthly income.





NB: Percentages are rounded

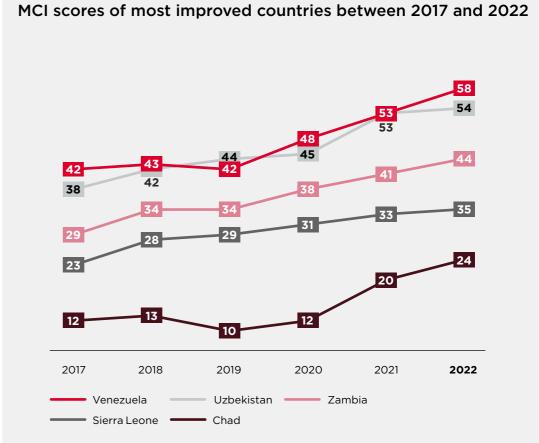


Global Mobile Connectivity Index scores

The Mobile Connectivity
Index (MCI) measures the
performance of 170 countries
against the four key enablers
of mobile internet adoption:
infrastructure; affordability;
consumer readiness; and
content and services. The index
is built up through 32 indicators
feeding into 11 dimensions that
are aggregated to give a score
for four enablers. Scores fall
within a range of 0-100.











GSMA

The GSMA is a global organisation unifying the mobile ecosystem to discover, develop and deliver innovation foundational to positive business environments and societal change. Our vision is to unlock the full power of connectivity so that people, industry and society thrive. Representing mobile operators and organisations across the mobile ecosystem and adiacent industries, the GSMA delivers for its members across three broad pillars: Connectivity for Good, Industry Services and Solutions and Outreach. This activity includes advancing policy, tackling today's biggest societal challenges, underpinning the technology and interoperability that make mobile work and providing the world's largest platform to convene the mobile ecosystem at the MWC and M360 series of events.

We invite you to find out more at gsma.com Follow the GSMA on Twitter/X; @GSMA

GSMA Connected Society

The Connected Society programme works with the mobile industry, technology companies, the development community and governments to increase access to and adoption of mobile internet, focusing on underserved population groups in developing markets.

For more information, please visit www.gsma.com/connectedsociety

To get in touch with the Connected Society team, please email connected society@gsma.com

Intelligence

GSMA Intelligence is the definitive source of global mobile operator data, analysis and forecasts, and publisher of authoritative industry reports and research. Our data covers every operator group, network and MVNO in every country worldwide — from Afghanistan to Zimbabwe. It is the most accurate and complete set of industry metrics available, comprising tens of millions of individual data points, updated daily.

GSMA Intelligence is relied on by leading operators, vendors, regulators, financial institutions and third-party industry players, to support strategic decision-making and long-term investment planning. The data is used as an industry reference point and is frequently cited by the media and by the industry itself. Our team of analysts and experts produce regular thought-leading research reports across a range of industry topics.

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