

Connected Society

Mobile Internet Skills Training Toolkit

A guide for training people in basic mobile internet skills

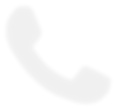
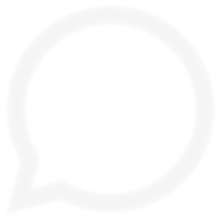
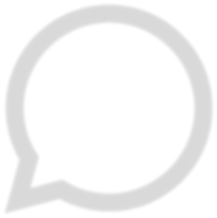
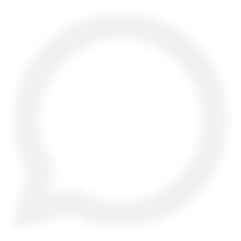
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# Bitesize Training

**BITESIZE - WHATSAPP**

What is it?

**Show WhatsApp on the phone**



“WhatsApp is a messaging service, a bit like SMS, where you can also send voice messages, photos and message groups of people.”

“WhatsApp uses internet data so it can be cheaper to send messages, and the distance of the person you are messaging does not change the cost. For example, if you

have a family member or friend who has moved to another country, you can message them on WhatsApp and it will not cost any more to message than if they were next door to your home.”

Materials you will need

Smartphone Handsets

What can you use it for?

“You can use it for staying in touch easily with family and friends.”

“You can also use it for connecting with big groups of business people / colleagues / classmates / customers: advertising products, sharing advice, discussing notes or assignments from class.”

The trainer can include their own personal examples of the benefits of WhatsApp and what they use it for.



**One to One Messaging**

**One to One Messaging**

**Make it relevant** to the trainee: discuss how it can be beneficial in the trainee’s own life.

**5**

**4 5**

WhatsApp

**How to use**

**WhatsApp**

**1**

**2**

**3**

**4**

**How to use**

**WhatsApp**

**1**

**2**

**3**

Posters

BITESIZE – WHATSAPP

**BITESIZE - WHATSAPP**

How does it work?



**5**

**4**

**3**

**2**

**How to use**

**WhatsApp One to One Messaging**

**1**



**3**

**2**

**How to use**

**WhatsApp Group Messaging**

**1**

**Put the phone in the trainee’s**

**hands and**

**help them follow the steps**

**How to use WhatsApp - 1-to-1 messaging**

Show the poster and go through the steps for sending: text / photo / voice message.

**How to use WhatsApp - group messaging**

Show the poster and go through the steps for starting a group chat.



**Practise!**

**“Now you know how to use WhatsApp, what do you want to use it for?”**

**Trainer:** Provide support for the trainee to send WhatsApp messages to contacts on their phone that they want to message.

**Tip:** “WhatsApp has many features. For example, you can call people through WhatsApp, or share your location on a map with your contacts on WhatsApp so that they know where you are.”

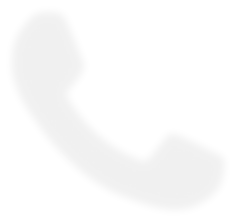
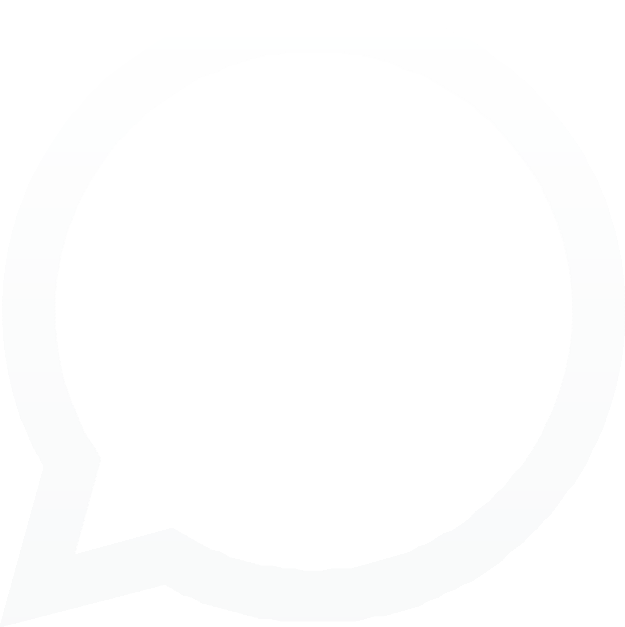
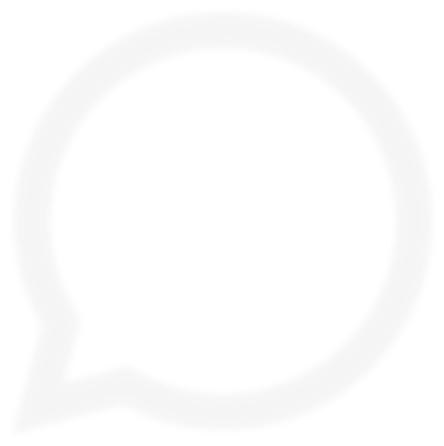
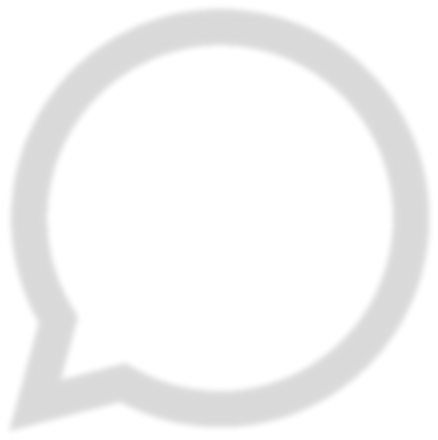
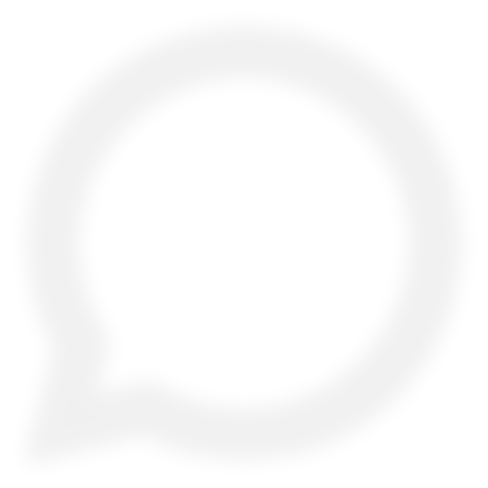
**Explain:** that there are similar messaging services to WhatsApp. Others include Messenger, WeChat and Viber but there are many others.

BITESIZE – WHATSAPP

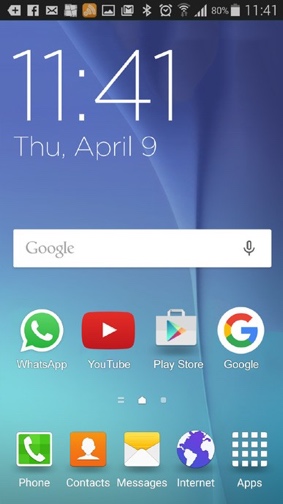
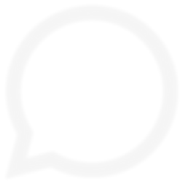
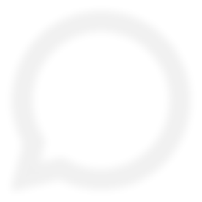
**Posters, Cut-outs and**

**Info-sheets**

Icon Cutouts - WhatsApp



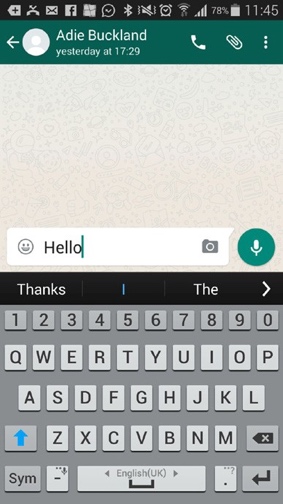
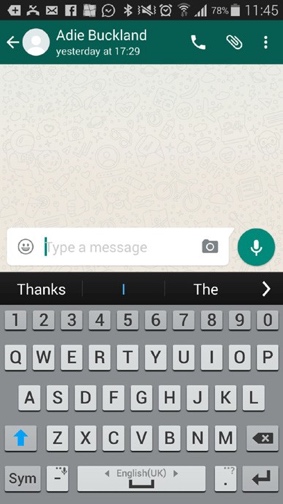
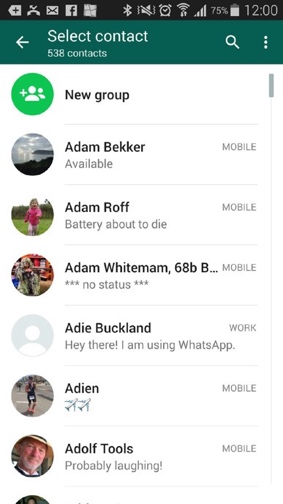
Icon Cutouts - WhatsApp



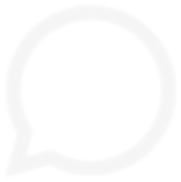
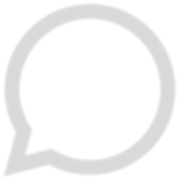
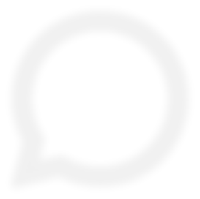
**WhatsApp One-to-One Messaging**

**How to use**

**1 2 3 4 5**

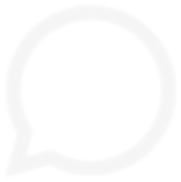
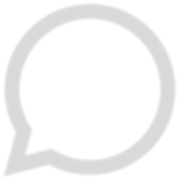
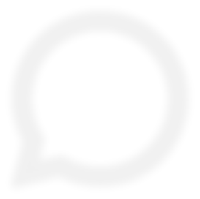
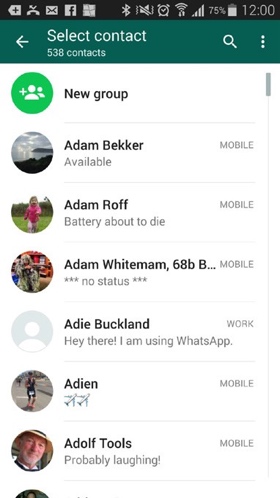
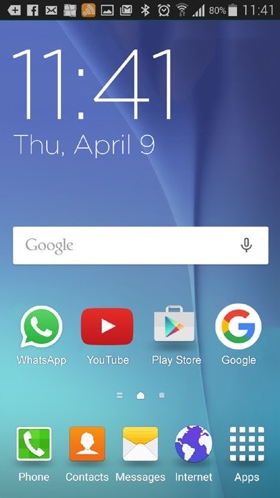


**WhatsApp Group Messaging**



**How to use**

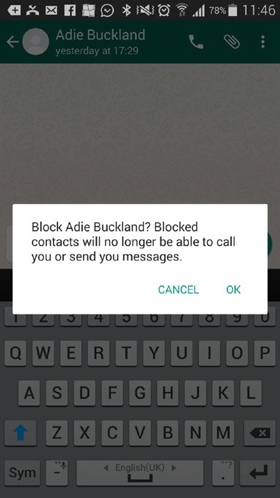
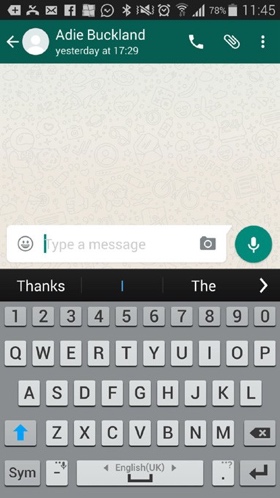
### 1 2 3



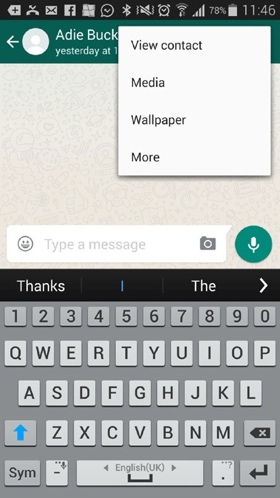
**WhatsApp How To ‘Block’**

**How to use**

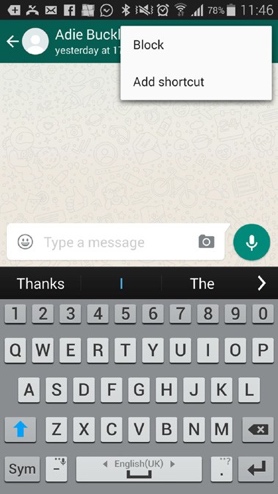
### 1 2 3 4



OK



More



Block



**CERTIFICATE**

has completed

**BASIC MOBILE INTERNET SKILLS**

training

Date Signed



**CERTIFICATE**

has completed

**BASIC MOBILE INTERNET SKILLS**

training

Date Signed