



2023 marked another year of growing humanitarian need, with deepening conflicts in Sudan and Gaza adding to protracted and chronic crises in Syria, Ukraine, and Yemen, among others. For the first time, global warming has exceeded 1.5C across an entire year, exacerbating the prevalence and severity of natural hazards – affecting vulnerable populations in every part of the globe.

Connectivity and digital technology continue to change the way people in crisis access lifesaving information, connect with loved ones, and receive vital humanitarian assistance. New modalities in humanitarian action also continue to be unlocked, from digital cash programming at scale to widespread distribution of early warning messages.

Against this backdrop, our partnership between the GSMA Mobile for Humanitarian Innovation programme (M4H) and the UK Foreign, Commonwealth & Development Office (FCDO) adapts to the shifting humanitarian landscape and seizes the opportunity of working across sectors to maximise the potential of connectivity and digital technology for crisis affected populations. This annual report – our first online version – outlines M4H's impact and activities in 2023 within three themes that capture key areas of focus.

As ever, our growing network of partners and collaborators are essential to achieve the results outlined here and we look forward to further growth and deepening influence in this critical area of humanitarian action.



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