

## **Etisalat Group**





- Etisalat operates in 19 countries across the Middle East, Africa and Asia and includes a Satellite Communication company.
- 2013 revenues were Dh38.9 billion (US\$ 10.58 B)
- Etisalat has received several GSMA awards for service innovation
- The total mobile subscriber base has crossed 145 million
- The Group function was established in 2007 and Digital including M2M in 2012



## What's Happening in the Industry



There are a number of areas stimulating the M2M growth that are pushing for the IoT services in the automotive and transport markets:

- Better cellular coverage and services stability
- Reduction in Mobile and M2M module costs
- Better High Data bandwidth offered. New operator business models in the M2M space
- Additional government policies enabling a wider deployment of cellular M2M in key sectors: automotive, utilities, smart cities and healthcare
- Increased standardisation such as for global remote provisioning and APIs, enabling more efficient deployment of connected solutions and low-cost standardised solutions that will enable additional M2M application areas with specific requirements such as low data and long battery life













### **Drivers**



- Automotive manufactures need to learn more about the customers to increase loyalty, differentiate themselves and generate new streams of revenues
- Regulators are concerned about drivers safety and security
- Fleet owners need to have a better control over the fleet and its management for better utilization and costs reduction
- Insurance companies want to have a accurate tool for risks evaluation, reduce frauds, CRM
- Consumers wants to be connected all time while on the move









# **Automotive and Transport - Segmentation**



B / B	B2B2C	B2C
Fleet Owners OEMs	Auto Dealers  OEMs  Insurance Companies	Consumers
	Services	
Fleet Management Solutions	Usage base Insurance	
APPER AND APPER		Infotainment
Telematic services	e/b-Calls	



## **Automotive and Transport - Challenges**



- Value chain is complex and fragmented. Different ways to provide similar services:
   Smartphones vs embedded connectivity
- OEMs requirements:
  - ✓ Coverage
  - ✓ Embedded SIM
  - ✓ B2C Consumer invoicing
- Services for old & new cars
- B2B + B2B2C + B2C business models non all tested
- Same worldwide solution vs. different solutions for mature and emerging markets
- Local regulations compliance. Security & data privacy

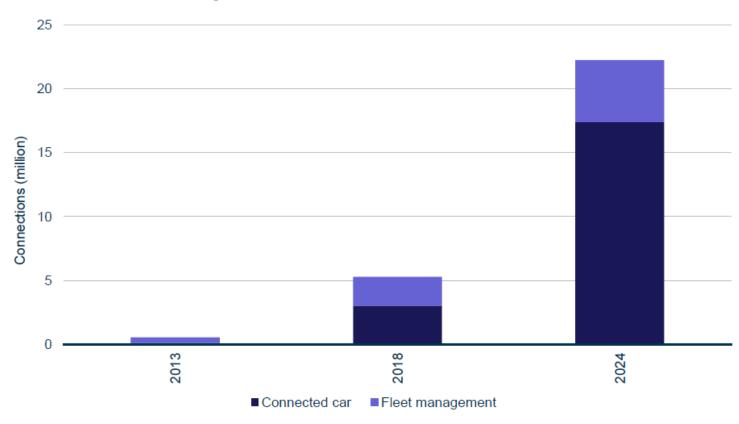




# **Potential of Automotive & Transport in MENA**



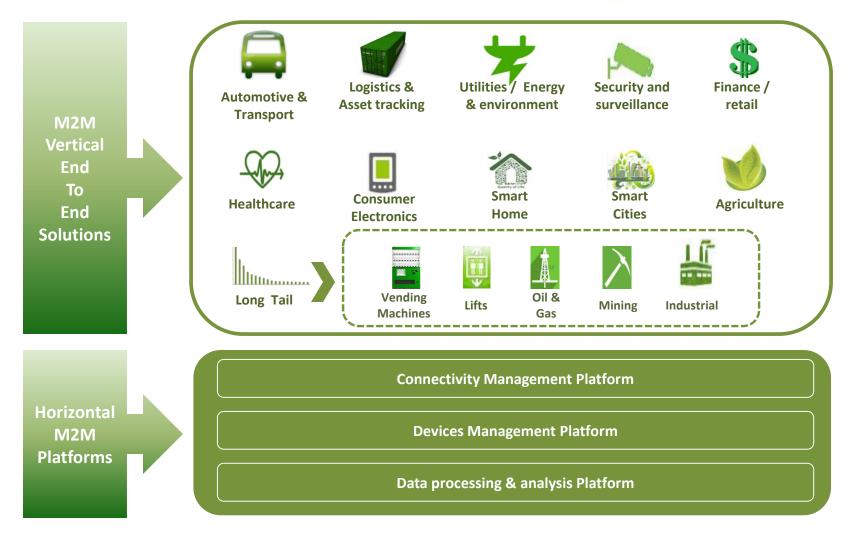
Connected car and fleet management connections, Middle East and North Africa, 2013-2024





## **Etisalat IoT Strategy**





## **Etisalat – Automotive & Transport**





#### **Horizontal**

- LTE networks
- M2M Platform Jasper
- Embedded SIM
- Regulatory clearances



#### **Collaboration**

- Global solutions
- Seamless customer experience
- Reliable communications
- Regulatory compliances
- Managed connectivity costs
- Simple logistics for SIM procurement



### End-to-end Services

- Fleet Management
- Infotainment
- Taxis & NFC
- Usage Base Insurance



# Glocalization: Adapt IoT services to MENA



#### **Regulation:**

- Only licensed operators are allowed to offer telecom services
- Service contract must be with a Local entity.
- A strict registration process for customer using telecom services
- Customer information's must not leave the country
- Internet service must follow certain proxy rules
- Imported telecom equipment require regulatory type approvals

#### **Business:**

- Multiple languages & taxes
- Consumer requirements
- Costs
- Environmental, ...



### **Etisalat Case Studies**





- Vehicles connected with MiFi
- High-speed wireless connection for laptops, smartphones or consoles
- No build-in battery as the device is automatically powered by the car battery
- Simple plug & play



- Management of Dubai Civil Defense fleet
- Primary goal is to enhance emergency response time based on Alarm types and vehicle type and location
- Secondary goal is to reduce OPEX



- Leading construction company in UAE
- Better fleet utilization
- Reduction in OPEX
- Monitoring drivers behavior for safety and security



- Leading middle east company for waste management
- Optimize garbage truck routes based on waste bin capacities
- Better utilization of the fleet
- Reduction in OPEX
- Monitoring drivers behavior

## **Summary**



- Automotive and Transport services demand new features to fulfill requirements related to security, availability, control and business models
- It's mandatory the collaboration between the different members of the value chain to cover these requirements
- Glocalization is crucial
- GSMA and the Connected Living Program are key to push for that collaboration



